

ORIGINAL

Cox Arizona Telecom, L.L.C. T-03471A-10-0498

Antonio Gill

From: Don Blume [donblume@cox.net]
Sent: Wednesday, September 07, 2011 3:05 PM
To: Pierce-Web
Subject: COX Rate Increase



September 7, 2011

Dear Mr. Pierce

I received a letter from Cox Communications two days ago about the proposed increase. I sent this information to a few friends and found out that the rate increase was passed yesterday. I would have called by phone to inquire but I am on vacation with my cell phone maxed out on minutes and will have to pay 45 cents a minute.

Why was Cox not required to notify customers with sufficient time for customers to review and comment on the proposed changes? I checked for any hearing information today on the Commission web pages and only found hearings listed that had all expired but one in Yuma, I think.

I had always thought the Commission was looking out for the consumer interests.

Thank you

Don Blume

Mesa, AZ

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AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED
SEP 13 2011

DOCKETED BY [Signature]

Antonio Gill

From: Vanessa Irmarosa [vanessa481@cox.net]
Sent: Wednesday, August 31, 2011 2:12 PM
To: Newman-Web
Cc: Pierce-Web; Stump-Web

I just received notice that Cox Communications is asking for another raise. Do you ever say "No". I cannot switch phone providers with Cox because it is bundled the bill would be much higher. The economy being what it is the last thing you need to do is give them more money. When I received the phone bill it was around 20 something dollars, since all the increases you have allowed over a period of time I am now paying \$55.00 or more. Giving them a raise would cause me to no longer have phone service and I am disabled. As you know me and millions of Americans on disability or out of work are struggling. My own daughter had to stop eating in order to feed her two kids. The time for a raise is not now.

Please side with the consumers for once and do not give Cox a raise, every time you give them a raise the service gets worse and worse, they certainly do not need it for maintenance or for wiring since they lied to me, and stated they replaced wires, found out that was a lie by a Cox Employee, so don't you see they are also making millions if not more using up the publics time to watch TV by allowing 75% of the TV to be absorbed by their commercials which they get paid for. The public is paying for a service; in reality we are paying for the commercials as well. **WHEN IS THIS GOING TO STOP?** I want to know when and where the meeting to raise of Cox Phone Service and to make the meeting public rather than putting in a place that most people do not look. I am a registered voter and will be voting on members of the Corporate Commission.

Thank you
Vanessa

Antonio Gill

From: Peg Straus [pstraus1@cox.net]
Sent: Wednesday, August 31, 2011 12:16 PM
To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web
Subject: COX rate increase __NO

Cox Communications is rate increase crazy. They have a near monopoly and they are forever raising rates.

Please deny this request for another rate increase.

Suggest that they reduce their advertising budget to pay for any suspicious rate increases – I receive 4-8 mailings from them each month not to mention all their TV advertising.

Peg Straus
Cox customer
Phoenix, Az

Antonio Gill

From: jpalmer1678@cox.net
Sent: Monday, September 12, 2011 2:17 PM
To: Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web
Subject: Cox and proposed rate increase.

I'm hoping you and other members of ACC will vote down rate increase for Cox Telephone.

Along w/notice of proposed rate increase my bill went up \$10+. I will have to research difference between last month's bill and this month's bill.

Please mention to Cox: if they would not send out notices for bundling (I'm already bundled); if they would not put notices in newspapers, etc., they could save money.

I live in Sun City and as a retiree, my income is limited. Phones/TV/Internet are important to me and other retirees.

Judy Palmer