

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 98978

Date: 9/12/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: E

Last: Waters-Conley

Arizona Corporation Commission

DOCKETED

Account Name: E Waters-Conley

Home:

SEP 13 2011

Street:

Work:

City: Casa Grande

CBR:

DOCKETED BY

State: AZ Zip: 85130

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-11-0224 *****

Customer sent the following -

APS ARIZONA PUBLIC HEARING ON APPLICATION ON PERMANENT BASE RATE INCREASE

BASE RATE INCREASE (DOCKET NO E-01345A-11-0224)

August 24, 2011

FROM: E. Waters-Conley

Casa Grande, AZ 85130-0150

TO: APS BOARD, CEO, ALL AFFILIATES (DOCKET NO. E-01 345A-1 1-0224)

RE: BASE RATE INCREASE APS

answer: MAKE DO LIKE THOSE OF US WITHOUT EQUITABLE INCOMES

Also to bring you current please familiarize your BOARD with the following:

Since 1983: Social Security Windfall Elimination Provision & Government Pension Offset (Americans are only entitled to one-third of thir social security instead of 100 %)

According to most media we are in a recession

according to most media most industry is in other countries (slavery no longer allowed in America) thus no jobs;

RECEIVED
2011 SEP 13 A 11: 27
AZ CORP COMMISSION
DOCKET CONTROL

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no work for Americans because business owners are greedy

crooked bankers have caused foreclosures (white collar crimes) thus no arrest but many people are on the road/fighting illegal forged documents i.e. the good old American Way.

ten year war not enough American soldiers dying and too much unanticipated money being spent on care of returning soldiers

based on production Congress and Senate over paid as are most CEO's

The wealthy pay too little taxes

too few Americans are working so there is less taxes

no blood from turnips; sure you get the picture. Stevie Wonder does! Would enjoy stating the obvious no ADA transportation.

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/12/2011

Opinion No. 2011 - 98978

E-01345A-11-0224

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 98983

Date: 9/12/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: N. Annette

Urquhart

Account Name: N. Annette Urquhart

Home:

Street:

Work:

City: Phoenix

CBR:

State: AZ Zip: 85007

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-11-0224 *****

Customer sent the following -

Phoenix, Arizona 85007

September 2, 2011

CERTIFIED (Return Receipt Requested)

ARIZONA CORPORATION COMMISSION
Consumer Services Section
1200 West Washington Street
Phoenix, Arizona 85007

ATTN: COMMISSION MEMBERS/Board

RE: ARIZONA PUBLIC SERVICE
Public Hearing: January 19, 2012
Docket No. E - C1345A-11-O221
Application for a Permanent Rate Increase

TO WHOM IT MAY CONCERN:

The purpose of this letter is to provide documentation which objects STRONGLY to the above-referenced effort by Arizona Public Service to gain approval of a permanent base rate for customers. All 3 parts of the proposal

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require careful analysis as they are based on questionable motives!

Please accept this written correspondence as an effort to INTERVENE by providing written objection to the APS proposal. As a fourth-generation Arizona resident, a long-time homeowner (and APS customer) I adamantly object to the inappropriate, ill-timed (due to Recession-challenges of state of Arizona residents) and greed-driven request by APS for a permanent base rate. I am enclosing the Arizona Republic ad which outlines a 95.5 million dollar net increase in base rates.

In addition, Arizona Corporation Commission representatives should be sensitive and very concerned about other water companies proposing rate increases. A second enclosure in this letter confirms that Arizona may be negatively impacted by the American Water proposal. The article reads: "400 Protest Proposal to raise water rates." All of this with Property Taxe,s, Income Taxes and job loss'. Please use your power to reenforce humane, honest and long-term guidelines while Arizona slowly heals. Thank you.

Very truly yours,

N. Annette Urquhart

ENCLOSURES (not docketed - copy of APS Public Notice of Hearing and copy of news article re Arizona American Water Co. public comment meeting on 8/22/11)

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/12/2011

Opinion No. 2011 - 98983
