

E-01345A-11-0224

ORIGINAL



0000129523

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 98959

Date: 9/12/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Arizona Corporation Commission

Complaint By: Richard

Shuman

DOCKETED

Account Name: Richard Shuman

Home:

SEP 13 2011

Street:

Work:

City: Sedona

CBR:

DOCKETED BY [Signature]

State: AZ Zip: 86336

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-11-0224 *****

Customer is opposed to any rate increase. Customer says his Social Security payments are frozen and this is not the time to be raising rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/12/2011

Opinion No. 2011 - 98959

RECEIVED
2011 SEP 13 A 11 30
AZ CORP COMMISSION
DOCKET CONTROL

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UTILITY COMPLAINT FORM

Investigator: Deb Reagan

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Priority: Respond Within Five Days

Opinion No. 2011 98957

Date: 9/12/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Arthur Kloos

Account Name: Arthur Kloos

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-11-0224 *****

Customer is opposed to any rate increase. Customer feels in this economy it is not the time to be raising rates.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 9/12/2011

Opinion No. 2011 - 98957