

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Deb Reagan Phone: () 2011 SEP-12 P 3: 46 Fax:

Priority: Respond Within Five Days AZ CORP COMMISSION DOCKET CONTROL

Opinion No. 2011 98971 Date: 9/12/2011

Complaint Description: 08A Rate Case Items - Opposed N/A Not Applicable

Complaint By: Mary Mogen First: Mary Last: Mogen

Account Name: Mary Mogen Home:

Street: Work:

City: Buckeye CBR:

State: AZ Zip: 85326 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint: ***** E-01345A-11-0224 *****

Customer is opposed to the proposed rate increase. Her Social Security has not increased and she is having trouble keeping up with her bills. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control. *End of Comments*

Date Completed: 9/12/2011

Opinion No. 2011 - 98971

Arizona Corporation Commission DOCKETED

SEP 12 2011

DOCKETED BY [Signature]