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ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator:

Phone: (60)

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98952

Date: 9/12/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Sandra L.

Clayton

Account Name: Sandra L. Clayton

Home:

Street:

Work:

City: casa grande

CBR:

State: AZ Zip: 85122

is:

AZ CORP COMMISSION
DOCKET CONTROL

2011 SEP 12 P 3:46

RECEIVED

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

From: Sandra Clayton
Sent: Sunday, September 11, 2011 11:46 AM
To: Utilities Div - Mailbox
Subject: PROPOSALS TO RAISE RATES IN ARIZONA: SOUTHWEST GAS AND APS

TO: ARIZONA CORPORATION COMMISSION:

I feel very strongly that now is not the time to raise rates on utilities in Arizona. The economy is sluggish, with thousands of Arizonans out of work. Those of us who are retired have not had a COLA raise since 2008, and yet the cost of utility bills, groceries, vehicle gas, medical bills, etc., etc., keep climbing. Our APS rates are already extremely high, and yet they keep asking for increases.

Please protect the people of Arizona from another increase by both Southwest Gas and APS. Times are tough enough.

Thank you.

Sandra L. Clayton
Casa Grande, AZ 85122

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

SEP 12 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion docketed.
End of Comments

Date Completed: 9/12/2011

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