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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98951

Date: 9/12/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Sandra L.

Clayton

Account Name: Sandra L. Clayton

Home:

Street: 1

Work:

City: casa grande

CBR:

State: AZ Zip: 85122

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

From: Sandra Clayton  
Sent: Sunday, September 11, 2011 11:46 AM  
To: Utilities Div - Mailbox  
Subject: PROPOSALS TO RAISE RATES IN ARIZONA: SOUTHWEST GAS AND APS

TO: ARIZONA CORPORATION COMMISSION:

I feel very strongly that now is not the time to raise rates on utilities in Arizona. The economy is sluggish, with thousands of Arizonans out of work. Those of us who are retired have not had a COLA raise since 2008, and yet the cost of utility bills, groceries, vehicle gas, medical bills, etc., etc., keep climbing. Our APS rates are already extremely high, and yet they keep asking for increases.

Please protect the people of Arizona from another increase by both Southwest Gas and APS. Times are tough enough.

Thank you.

Sandra L. Clayton  
Casa Grande. AZ 85122

\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission  
DOCKETED

SEP 12 2011

DOCKETED BY

RECEIVED  
2011 SEP 12 P 3:48  
AZ CORP COMMISSION  
DOCKET CONTROL

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Investigator's Comments and Disposition:

Opinion docketed  
\*End of Comments\*

Date Completed: 9/12/2011

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