

E-01345A-11-0224



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 98907

Date: 9/9/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Martha

Albano

Account Name: Martha Albano

Home:

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Consumer wanted to voice her opinion about granting APS a raise. Income or Social Security have not been raised both other expenses have gone up; utilities, state taxes, medical insurance premiums, medical insurance co-pays, gas, food almost everything has gone up including Unemployment.

Those of us that are retired will have to go back to work or will have to ask for government help to live.

Now is not the time to get APS a raise. Please help us not get that passed.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0224. closed

End of Comments

Date Completed: 9/9/2011

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ARIZONA CORPORATION COMMISSION DOCKET CONTROL

Arizona Corporation Commission

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