

W-03443A-11-0040  
W-03443A-10-0143

ORIGINAL



0000129471

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez      Phone      Fa

Priority: Respond Within Five Days

Opinion      No. 2011      98670      Date: 9/2/2011

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Ellery      Last: Kramar

Arizona Corporation Commission  
**DOCKETED**

Account Name:      Ellery Kramar

Hom      SEP 9 2011

Street:      ... west

Work:

City:      Chino Valley

CBR:

State:      AZ      Zip: 86323

is:

DOCKETED BY

Utility Company:      Appaloosa Water Company

Division:      Water

Contact Name:      Joe Cordovana

Contact Phone: (928) 636-5266

Nature of Complaint:

DOCKET NO. W-03443A-11-0040  
OPPOSED

Talk of replacing/upsizing current water meters to 1" are current ones worn out or will it increase revenue? Current residential meter 5/8 is \$25/mo flat fee. Current 1" meter (normally commercial use) is \$41+/mo flat fee. This is a considerable increase in fixed monthly revenue.

Did chino FD request Appaloosa Water Co to install larger tank (500,000 gal)? Why need for more water storage since area has not grown? If this is for new development in Windmill Farms, let new area pay for expansion.

It's not fair to customers to raise rates, install new equipment, increase owner's salary by 66% (2008), and borrow from company (\$141,000) under the pretense of sound management of Appaloosa Water Co.

The arsenic surcharge has not effectively met the Federal standards for arsenic in our water.

I believe Mr. Cordovana is trying to make the Appaloosa Water Co. customers share the financial burdens of his other current and future planned business enterprises.

\*SEE ENCLOSED FLYER INCLUDED WITH WATER BILL. "WINDMILL FARMS NURSERY"  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

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AZ CORP COMMISSION  
DOCKET CONTROL