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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 98643 Date: 9/2/2011

Complaint Description: 01G Billing - Meter Read
N/A Not Applicable

Complaint By: First: Joe Last: Bonaventura

Account Name: Joe Bonaventura Home: (

Street: Work:

City: San Tan CBR:

State: AZ Zip: 85143 is:

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:
9/2 DOCKET NO WS 02987A-08-0180

Customer is opposed the the \$40 late fee and wanted to voice his opinion on such an outrageous charge.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised h is comments would be filed in the docket and that this issue was a topic of discussion between
company and Commission.
End of Comments

Date Completed: 9/2/2011

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