

G-01551A-10-0458



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: ...

Fax: ...

Priority: Respond Within Five Days

Opinion No. 2011 98832

Date: 9/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Ann

Goldberg

Account Name:

Ann Goldberg

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Tucson

CBR:

State:

AZ Zip: 00000

is:

Utility Company:

Southwest Gas Corporation

Division:

Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer states that SWG is requesting a 14% rate increase and this is outrageous, especially with the economy being in the state it is. This does not make any sense there are a lot of people that are unemployed and on Social Security that are not seeing any increases. She is opposed to the rate increase being requested.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in docket no. G-01551A-10-0458. closed
End of Comments

Date Completed: 9/7/2011

Opinion No. 2011 - 98832

RECEIVED
2011 SEP -8 P 3:17
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

SEP 8 2011

DOCKETED BY

G-01551A-10-0458

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 98839

Date: 9/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Thomas Last: Turner

Account Name: Thomas Turner

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 00000

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer wanted to voice his disapproval for the rate increase that SWG is requesting. The request is to high and there are to many people out of work including himself and they cannot afford any increases in anything.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in docket no. G-01551A-10-0458. closed
End of Comments

Date Completed: 9/7/2011

Opinion No. 2011 - 98839

G-01551A-10-0458

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98819

Date: 9/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Steven Last: Marquez

Account Name: Steven Marquez

Home

Street:

Work:

City: Oro Valley

CBR:

State: AZ Zip: 85737

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. G-01551A-10-0458
OPPOSED

Consumer called to oppose rate increase. SWG just added a deposit of \$65 plus a late charge on his bill. He stated that this is wrong. The Commission should not allow both a late fee plus a deposit. This is no way to do business and the Commission should not allow SWG to do this.

Steven Marquez
Oro Valley, AZ 85737
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 9/7/2011

Opinion No. 2011 - 98819