



0000129373

ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011 - 98752

Date: 9/6/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Sarah

Brown

Account Name:

Sarah K. Brown

Home:

Street:

Work:

City:

Payson

CBR:

State:

AZ Zip: 85541

is: Cellular

Utility Company:

Semstream Arizona Propane, L.L.C.

Division:

propane

Contact Name:

Contact Phone: (602) 474-2204

Nature of Complaint:

9/1/11

Sarah K. Brown

Payson, AZ 84451

Arizona Corporation Commission

DOCKETED

SEP 7 2011

DOCKETED BY

AZ CORP COMMISSION  
DOCKET CONTROL

2011 SEP -1 P 2:03

RECEIVED

Docket you wish to comment on: G-20471A-11-0150 Semstream Payson AZ Propane

Case or Utility Name: Semstream Arizona Propane

Position on Docket: Con

I was astounded to receive notification of Semstream's request for a 26.48 percent increase on our monthly bill. That is incredible. I realize we have to deal with rising utility costs but 26.48 percent is unacceptable. I hope you will not approve such an increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

\*End of Comments\*

Date Completed: 9/6/2011