



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98751

Date: 9/6/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Patricia O'Neill

Account Name: Patricia O'Neill

Street:

City: Payson

State: AZ Zip: 85541

Home:

Work:

CBR:

is:

Utility Company: Semstream Arizona Propane, L.L.C.

Division: propane

Contact Name:

Contact Phone:

Nature of Complaint:

9-1-11

Patricia O'Neil

Payson, AZ 85541

Arizona Corporation Commission

DOCKETED

SEP 7 2011

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2011 SEP - 7 P 2:04

RECEIVED

Docket you wish to comment on: G-20471A-11-0150
Case or Utility Name: Semstream Propane

I live on Social Security Disability, which has not had a raise in 3 yrs. Every utility keeps going up along with food, doctors, medicine. My check only goes so far, as it is I did not use my propane heater last year but 5 times, and it was cold in my house. Please hold increase to a min. because I still need a shower & to wash my dishes!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed: 9/6/2011

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