

G-01551A-10-0458

ORIGINAL



0000129370

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 98728

Date: 9/6/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Terence and Mary Last: Maxwell

Account Name: Terence and Mary Maxwell

Home:

Street:

Work:

City: Willcox

CBR:

State: AZ Zip: 85643

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Lisa Hines

Contact Phone:

Nature of Complaint:

***** G-01551A-10-0458 *****

Customers are opposed to the requested rate increase and to any rate increase. Customers say they live on Social Security and have not received any increases recently.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/6/2011

Opinion No. 2011 - 98728

RECEIVED
2011 SEP - 7 P 2:05
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED
SEP 7 2011
DOCKETED BY [Signature]

G-01551A-10-0458

ARIZONA CORPORATION COMMISSION

RECEIVED

UTILITY COMPLAINT FORM

2011 SEP - 7 P 2:05

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2011 98727

Date: 9/6/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jane Last: Cantrell

Account Name: Jane Cantrell

Home:

Street:

Work:

City: Sierra Vista

CBR:

State: AZ Zip: 85635

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Lisa Hines

Contact Phone:

Nature of Complaint:

***** G-01551A-10-0458 *****

Customer is opposed to the proposed rate increase of 14%. Customer is not opposed to a smaller increase.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 9/6/2011

Opinion No. 2011 - 98727