

G - 04204A-11-0158

ORIGINAL



0000129335

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98671

Date: 9/2/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Bonnie Last: Daniels

Account Name: Bonnie Daniels

Street:

City: Kingman

State: AZ Zip: 85401

Home:

Work:

CBR:

is:

Arizona Corporation Commission
DOCKETED

SEP 6 2011

DOCKETED BY

Utility Company: Unisource ** Energy Services (UNS)

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. G-04204A-11-0158
OPPOSED

I am against a rate hike because the rates are already so high that many people have a hard time paying their bills. There are many low income retired and elderly people who moved to the Kingman area to seek a less expensive place to live. In the last few years the cost of living has skyrocketed, with property taxes and utilities going through the roof. Those of us on a fixed income sit in rooms without air conditioning on because we try to keep the bills low. Many of us cancelled our TV service because it cost just too much. This is far from being a great place to live. You can't drink the tap water so you have to fetch water in jugs from the water store. They are heavy. In the winter it gets so cold the pipes freeze if you don't keep the heat on high enough: if you do keep it on high enough you can't afford to pay the bill so you have to cut back on food and dental care and things like that. There are many people who live here just like me and so this is why we are against any rate hikes on any of our utilities!!!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

RECEIVED
2011 SEP - 6 P 12:44
AZ CORP COMMISSION
DOCKET CONTROL

Date Completed: 9/2/2011

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