

G-20471A-11-0150

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98593

Date: 9/1/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Thomas & Barbara Last: Somody

Account Name: Thomas & Barbara Somody

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Strawberry

CBR:

State: AZ Zip: 85544

is:

Utility Company: Semstream Arizona Propane, L.L.C.

Division: propane

Contact Name: Doug Mann

Contact Phone: [REDACTED]

Nature of Complaint:

August 29, 2011
Thomas j. Somody
HC1 Box 317
Strawberry Az. 85544
August 29, 2011
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, AZ 85007
Re: SemStream Proposed Rate Increase

Arizona Corporation Commission

DOCKETED

SEP 1 2011

DOCKETED BY [Signature]

RECEIVED
2011 SEP - 1 P 2:04
AZ CORP COMMISSION
DOCKET CONTROL

Commissioners;

My wife and I are full time residents and homeowners in Strawberry, Arizona and as such we are customers of SemStream Arizona Propane. We wish to take this opportunity to object to SemStream's proposed rate increase of 26.48 percent. No person, business or utility supplier needs or deserves a rate increase of this magnitude. It almost seems obscene and we marvel at this utility having the nerve to request this amount of an increase.

A few months ago, we received our monthly bill and the amount seemed higher than normal for that time period. I compared it to last year's bill for the same month and found that this year we had used less propane than last but this year's bill was higher. A call to the local SemStream office was made and I was informed that the "usage" charge was greater this year than last. Sounds to me as though they were already exercising a rate increase.

We are retired and living on Social Security and having to make do with that monthly check. With that in mind, we do not look forward to the prospect of seeing SemStream being allowed to increase their billings by this proposed amount. We hope the Commission rejects this application.

ARIZONA CORPORATION COMMISSION
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We thank you for your time and interest in this matter.

Respectfully,

Thomas and Barbara Somody
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/1--opinion entered into database and will be docketed.
End of Comments

*****CLOSED*****

Date Completed: 9/1/2011

Opinion No. 2011 - 98593
