

E-00000C-11-0328

ORIGINAL



0000129250

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: ()

Fax: ()

Priority: Respond Within Five Days

Opinion No. 2011 98541

Date: 8/31/2011

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

Complaint By: Charles and Bridget Van Block

Account Name: Charles and Bridget Van Block

Street:

City: Sedona

State: AZ Zip: 86336

Home: ()

Work:

CBR:

is:

AZ CORP COMMISSION
DOCKET CONTROL

2011 SEP - 1 A 8: 32

RECEIVED

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: ()

Nature of Complaint:

***** E-01345A-11-0224 ***** AND ***** E-00000C-11-0328 *****

Customer sent the following e-mail -

To whom it may concern:

I emailed APS that I don't consent to having a so-called "smart meter" installed on my Sedona home and properties and am in the process of also writing a hard copy. I also called, being informed that they had a list for such people and their rep made it very clear that there was no opt-out program at this time. This is very disturbing to me, as much as the potential negative health effects of smart meters. If something may infringe on my health, I as a citizen have a right to refuse that. Since they have a monopoly on power here in Sedona, they don't have a right to refuse me, since existing meters work.

I am asking that the Corporation Commission make sure that we have that right. People in Sedona, in Arizona, in every state and around the world are taking a stand on issues like this. It is not only a health issue, but a financial one: if I have tenants that have hypersensitivity to electro magnetic frequencies, they won't rent from me. Furthermore, this shouldn't be an issue for a corporation that makes as much money as APS: the amount of people that are refusing wireless smart meters are most likely a minority. APS can afford to leave these people in peace, to let them err on the side of safety concerning their health, as studies can be done and proof positive presented that these smart meters are safe (for everyone) and to allow more time for the safest systems to be developed and installed. I believe it is the Corporation Commission's responsibility to not allow big corporations like this to ram things we don't want down our throats. I pay a plenty of money to APS and it is not a matter of this choice precluding them from running their business or not making money.

I hope you can support citizens in this matter.

thank you,

Arizona Corporation Commission

DOCKETED

SEP 1 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

sincerely,

Charles and Bridget Van Block

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in both dockets.

End of Comments

Date Completed: 8/31/2011

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