

Antonio Gill

ORIGINAL



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From: Kristen Schoonover [karatemoma:  
Sent: Wednesday, August 24, 2011 6:4  
To: Newman-Web; Burns-Web; Pierci  
Subject: Arizona American Water Rate Inc

**Arizona American Water  
W-01303A-10-0448  
In Opposition**

Dear Commissioners,

Thank you for taking the time to hear the voices of residents who are very concerned with AZ Am. Water's request to raise rates by 82%. I am one of those concerned residents. I am a teacher and a single parent. I have 2 Master's Degrees and have been working in Surprise for 6 years. I have not gotten a pay increase in 4 years yet the cost of living has increased as have my utilities including electric . My rent has also increased. The State has cut pay for performance measures so my pay has actually decreased. I barely take home enough after taxes and insurance to cover my utilities and my very small car payment and put food on the table. Students loans have been in forbearance for years because I love my job but I do not have a penny to spare. This increase is shocking because as a resident who watches my water usage closely, my bill from AZ American Water is already between \$70-\$95 a month. An increase would put further financial struggles on my family. I don't know the politics involved but it is outrageous to me that any company would get an 82% rate increase approved. I hope that the Commission really listens to residents who are already under financial stresses and denies this rate increase.

Thank you for your time,

Kristen Schoonover  
Surprise Resident

Arizona Corporation Commission

**DOCKETED**

AUG 31 2011

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AZ CORP COMMISSION  
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## Antonio Gill

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From: Scott Swenka [scott.swenka@gmail.com]  
Sent: Thursday, August 25, 2011 6:09 AM  
To: Kennedy-Web; Stump-Web; Pierce-Web; Burns-Web; Newman-Web  
Subject: Arizona American Water - Surprise, AZ Rate Increase Hearings (RESEND)

This is a resend of the email sent on - Aug 18, which did not make it to the commissioners for an unknown reason, all the emails came back to me.

I have cc'ed (again) John Williams, and the Mayor of Surprise to keep them in the loop. John replied to the original email.

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ACCC, Mayor, and John Williams;

I would like to weigh in my comments on the huge rate increase as proposed by AZ-American Water for Surprise, AZ residents.

The amount they are asking for is far too much, its not my or other residents faults they overspent their budgets.

In review of he 82% rate increase, this is preposterous... especially in these economic times. I can see maybe a 3-5% increase, but not 82%.

I am a single person, and I only use between 4-6k gallons of water per month, and my bill comes to around \$75 monthly after all the taxes, fees, other misc items are added on.

If this rate go up by 82%, that would take my bill to over \$135.00!!!  
for only using 4-6k gallons of water... that is simply not affordable.

I can not imagine what rates will go to for a full size family that uses if I had to guess 20-30k gallons of water, not to mention those who have lawns to water.. I use a desert scape so that I can conserve my usage.

Again, an 82% rate increase would make services for most unaffordable in these times, they should have though first before building out their huge overbuilt facilities.. further more... they are in the water business... they choose that line of business... they know the costs of doing business... just because they did not plan on their costs is no reason to approve such a huge increase...

I would go for a 3-5% increase... but nothing more... if this is allowed this will only provide precedence for other companies such as Natural Gas, Electric and other municipal service to start whining about their costs of doing business and then want their own increase.

Furthermore it would only make me want to leave the City of Surprise, and since they are not controlling their expenses.

I think my point has been well made. I hope that you make the right decision here, and only permit a minimal increase of 3-5%.

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Scott Swenka, B.S, M.S, BVA, NOMAN, NSA IAM/IEM American Sand Association - Board of Directors American Desert Foundation - Board of Directors CORVA - Supporting Member R&R Duners Member Good Sam Club Lifetime Member NRA Lifetime Member