

ORIGINAL

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August 30, 2011

**VIA OVERNIGHT DELIVERY**

Docket Control  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007  
(602) 542-2237

Arizona Corporation Commission

DOCKETED

AUG 31 2011

DOCKETED BY 

RECEIVED  
AUG 31 10:15 AM  
ARIZONA CORPORATION COMMISSION

Re: TCO Network, Inc.  
Docket No. T-20552A-07-0537

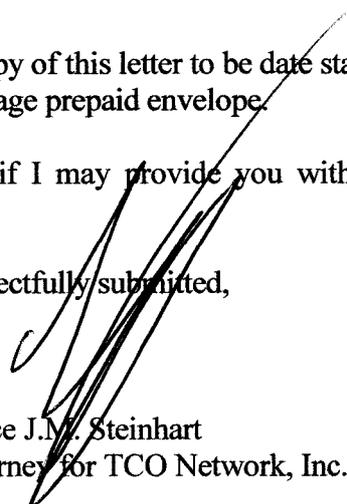
Dear Sir/Madam:

Enclosed please find for filing an original and thirteen (13) copies of TCO Network, Inc.'s responses to the Commission's Third Set of Data Requests to TCO Network, Inc.'s Application and Petition for Certificate of Public Convenience and Necessity to Provide Competitive Telecommunications.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me.

Respectfully submitted,

  
Lance J.M. Steinhart  
Attorney for TCO Network, Inc.

cc: Heather Paullin

John F. Bostwick, Utilities Division/Via e-mail to: jbostwick@cc.state.az.us

**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-1.** In Section 1.1 - Definitions of your proposed Arizona CC Tariff No. 1 you have two technical terms that have different definitions than the terms listed in the Arizona Administrative Code ("A.A.C."). The terms are Access Line and Customer. Please refer to and use the A.A.C. Rule R-14-2-501 Item No. 19 to define Access Line and A.A.C. Rule RI4-2-501 Item No.9 to define Customer in your tariff. This will help to ensure that the definitions of tariff terms approved by the Commission are used in a consistent manner by all telecommunications providers in Arizona.

**RESPONSE: Please see TCO Network, Inc.'s replacement Arizona CC Tariff No. 1 attached. Tariff includes Original Sheet 7 to reflect requested updated definitions.**

All Contacts Providing Information/Response for the above question:

William Linsmeier, President  
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
E-Mail: [blinsmeier@tconetwork.com](mailto:blinsmeier@tconetwork.com)  
Telephone Number: (262) 821-9200

**TITLE SHEET**

**ARIZONA TELECOMMUNICATIONS TARIFF**

**This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by TCO Network, Inc. ("TCO"), with principal offices at 12970 West Bluemound Road, Suite 301, Elm Grove, Wisconsin 53122. This tariff applies for services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.**

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**CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS**

1. **Concurring Carriers - None**
2. **Connecting Carriers - None**
3. **Other Participating Carriers - None**

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**CHECK SHEET**

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	19	Original
2	Original	20	Original
3	Original	21	Original
4	Original	22	Original
5	Original	23	Original
6	Original	24	Original
7	Original	25	Original
8	Original	26	Original
9	Original	27	Original
10	Original	28	Original
11	Original	29	Original
12	Original	30	Original
13	Original	31	Original
14	Original	32	Original
15	Original	33	Original
16	Original	34	Original
17	Original	35	Original
18	Original	36	Original

\* New or Revised Sheet

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**TABLE OF CONTENTS**

CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS.....2  
CHECK SHEET.....3  
TABLE OF CONTENTS.....4  
TARIFF FORMAT.....5  
SYMBOLS.....6  
SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS.....7  
SECTION 2 - RULES AND REGULATIONS.....9  
SECTION 3 - DESCRIPTION OF SERVICE.....26  
SECTION 4 - RATES.....33  
SECTION 5 - MINIMUM/MAXIMUM RATES.....36

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**TARIFF FORMAT**

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1
- 2.1.1
- 2.1.1.A
- 2.1.1.A.1
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i)
- 2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Access Line - A communications facility that connects service from a common distribution source to the service access point.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission - Used throughout this tariff to mean the Arizona Corporation Commission.

Customer - The person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for that service, or by the receipt and/or payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

Company or TCO - Used throughout this tariff to mean TCO Network, Inc., a Wisconsin Corporation.

Dedicated Access - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

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Resp. Org - Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll free number database and management system.

Switched Access - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

Telecommunications - The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of the Company**

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Arizona. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

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- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

## **2.2 Use of Services**

- 2.2.1 The Company services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

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- 2.2.3 The use of the Company services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company services are available for use 24 hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

**2.3 Liability of the Company**

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

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- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

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2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**2.4 Responsibilities of the Customer**

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company equipment to be maintained within the range normally provided for the operation of microcomputers.

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- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company facilities or services, the signals emitted into the Company network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the FCC or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.
- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

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**2.5 Cancellation or Interruption of Services**

2.5.1 Nonpermissible reasons to disconnect service. A utility may not disconnect service for any of the reasons stated below:

1. Delinquency in payment for services rendered to a prior customer at the premises where service is being provided, except in the instance where the prior customer continues to reside on the premises.
2. Failure of the customer to pay for services or equipment which are not regulated by the Commission.
3. Residential service may not be disconnected due to nonpayment of a bill related to another class of service.
4. Failure to pay for a bill to correct a billing error if the customer agrees to pay over a reasonable period of time.
5. Failure to pay the bill of another customer as guarantor thereof unless guarantor does not make acceptable payment arrangements.
6. Disputed bills where the customer has complied with the Commission's rules on complaints.

2.5.2 Termination of service without notice

1. Utility service may be disconnected without advance written notice under the following conditions:
  - a. The existence of an obvious hazard to the safety or health of the consumer or the general population or the utility's personnel or facilities.
  - b. The utility has evidence of tampering or evidence of fraud.

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2. The utility shall not be required to restore service until the conditions which resulted in the termination have been corrected to the satisfaction of the utility.

3. Each utility shall maintain a record of all terminations of service without notice. This record shall be maintained for a minimum of one year and shall be available for inspection by the Commission.

2.5.3 Termination of service with notice

1. A utility may disconnect service to any customer for any reason stated below provided the utility has met the notice requirements established by the Commission:

a. Customer violation of any of the utility's tariffs filed with the Commission and/or violation of the Commission's rules and regulations.

b. Failure of the customer to pay a bill for utility service.

c. Failure to meet or maintain the utility's credit and deposit requirements.

d. Failure of the customer to provide the utility reasonable access to its equipment and property.

e. Customer breach of contract for service between the utility and customer.

f. When necessary for the utility to comply with an order of any governmental agency having such jurisdiction.

g. Unauthorized resale of equipment or service.

2. Each utility shall maintain a record of all terminations of service with notice. This record shall be maintained for one year and be available for Commission inspection.

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2.5.4 Termination notice requirements

1. No utility shall terminate service to any of its customers without providing advance written notice to the customer of the utility's intent to disconnect service, except under those conditions specified where advance written notice is not required.

2. Such advance written notice shall contain, at a minimum, the following information:

a. The name of the person whose service is to be terminated and the telephone number where service is being rendered.

b. The utility rules or regulation that was violated and explanation thereof or the amount of the bill which the customer has failed to pay in accordance with the payment policy of the utility, if applicable.

c. The date on or after which service may be terminated.

d. A statement advising the customer to contact the utility at a specific phone number for information regarding any deferred billing or other procedures which the utility may offer or to work out some other mutually agreeable solution to avoid termination of the customer's service.

2.5.5 Timing of terminations with notice

1. Each utility shall be required to give at least five days advance written notice prior to the termination date.

2. Such notice shall be considered to be given to the customer when a copy thereof is left with the customer or posted first class in the United States mail, addressed to the customer's last known address.

3. If after the period of time allowed by the notice has elapsed and the delinquent account has not been paid nor arrangements made with the utility for the payment thereof or in the case of a violation of the utility's rules the customer has not

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satisfied the utility that such violation has ceased, the utility may then terminate service on or after the day specified in the notice without giving further notice.

4. The utility may terminate service on a temporary basis by discontinuing the customer's line access at the central office.

5. The utility shall have the right (but not the obligation) to remove any or all of its property installed on the customer's premises upon the termination of service.

6. The terms and conditions of these rules shall apply in all circumstances except those superseded by the provisions of the high toll usage notification procedures.

#### 2.5.6 High toll usage monitoring/notification procedures

1. Each telephone utility may establish a high toll usage monitoring/notification system to identify unexplained or excessive increases in customer toll usage during interim periods between the issuance of bills in accordance with the utility's established billing cycle. The intent of such a monitoring/notification system is to enable telephone utilities to identify situations where it is unlikely that the customer will be able to pay for toll services already provided as well as to prevent the accrual of additional billings when the risk of loss is increasingly evident.

2. Each utility which establishes a high toll monitoring/notification system shall develop and operate such system and be governed by the following provisions and procedures:

a. Each utility shall establish a "normal" amount of toll usage by customer class and length of service. The normal amount of toll usage shall be based upon the actual average usage by the customer class.

b. Increases in toll usage shall not be considered unexplained or excessive until the amount of toll usage incurred between billing periods is at least two times the normal amount of monthly toll usage for that customer or customer class.

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c. When this situation occurs, the utility shall review:

i. The individual customer's billing history to determine if the volume of toll usage should be considered excessive for that particular customer

ii. Prior payment history

iii. Amount of customer deposit held, if any

iv. Length of customer service to assess the ability of the customer to pay such toll charges according to the payment terms of the utility when a normal billing is rendered.

d. If the review of the customer's previous billing and payment history indicates it is unlikely that the customer shall be able to pay such bill, the utility may contact the customer to make inquiries concerning the abnormal usage. If the explanation is not satisfactory, the utility may require security and/or payment of charges on the account to continue service.

e. The utility may terminate service provided the customer is given 48 hours advance notice and the customer makes no further attempt to secure and or pay the account in order to continue service.

f. The 48-hour notification rule shall be waived and service may be terminated immediately in those situations where intentional customer abuse of toll usage is evident.

## **2.6 Credit Allowance**

2.6.1 Credit may be given for disputed calls, on a per call basis.

2.6.2 Credit shall not be issued for unavailability of long distance services.

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**2.7 Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

**2.8 Deposit**

The Company does not require deposits.

**2.9 Advance Payments**

The Company does not require advance payments; therefore, the Company does not have a Prepayment Policy.

**2.10 Payment and Billing**

2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.

2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, subscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

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2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 30 day period.

**2.11 Billing Terms and Procedures**

2.11.1 The billing date shall be printed on the bill and the date rendered shall be the mailing date.

2.11.2 Bills for telephone services may be considered delinquent 15 days after the date the bill is rendered.

2.11.3 Delinquent accounts for which payment has not been received may be terminated 22 days after the date the bill is rendered.

2.11.4 All payments shall be made at or mailed to the office of the Company or to the utility's duly authorized representative.

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**2.12 Collection Costs**

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

**2.13 Taxes**

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

**2.14 Late Charge**

A late fee of 1.5% per month or the amount otherwise authorized by law, whichever is lower, will be charged on any past due balances.

**2.15 Returned Check Charge**

A fee of \$25 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

**2.16 Reconnection Charge**

A reconnection fee of \$25 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

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Brookfield, Wisconsin 53005**

**2.17 Billing and Collection**

**2.17.1 Minimum bill information.**

The Company shall provide the following minimum information on customer bills:

1. Monthly charge for basic exchange service including delineation of the following:
  - a. Total charge for customer requested services and/or equipment.
  - b. Installation costs or other service fees, where applicable.
  - c. Reconnect fee, where applicable.
2. Toll charges broken down to include the following details by toll call:
  - a. Date of call
  - b. Time of call
  - c. Location called
  - d. Phone number called
  - e. Duration of call
  - f. Indication of any rate class applied.
3. Miscellaneous charges and credits shall be shown separately.
4. Any taxes included in the customer's billing.
5. Total amount due and due date.
6. Past due amount.
7. Utility telephone number.
8. Customer's name.
9. Service account number.

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**ISSUE DATE: September 21, 2007**

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**William Linsmeier, President  
13400 Bishops Lane, Ste. 295  
Brookfield, Wisconsin 53005**

2.17.2 Applicable tariffs, prepayment, failure to receive, commencement date, taxes

1. Each customer shall be billed under the applicable tariff.
2. Each utility shall make provisions for advance payment for utility services.
3. Failure to receive bills or notices which have been properly placed in the United States mail shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations therein.
4. Charges for service commence when the service is installed and connection made, whether used or not.
5. In addition to the collection of regular rates, each utility may collect from the customer a proportionate share of any privilege, sales or use tax, or other imposition based on the gross revenues received by the utility.

2.17.3 Change of responsibility or occupancy

1. Not less than three working days advance notice must be given in person, in writing, or by telephone at the utility's office to discontinue service, to change occupancy or to change account responsibility.
2. The customer in whose name service is being rendered shall be responsible for all utility services provided and/or consumed up to the scheduled date of service discontinuation.
3. Existing business service may be continued for a new subscriber only if the former subscriber consents and an agreement acceptable to the utility is made to pay all outstanding charges against the service.
4. Change of responsibility on a residence account shall occur only in those cases where both parties previously shared telephone service.

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**2.18      Procedures for Rate Change**

A. Telecommunications companies governed by this Article may apply to the Commission for an increase in any rate for a competitive service using the procedures set forth below. All applications and supporting information shall be submitted with 10 copies and filed with Docket Control Center.

B. In order to increase the maximum tariffed rate for a competitive telecommunications service, the applicant shall submit an application to the Commission containing the following information:

1. A statement setting forth the reasons for which a rate increase is required;
2. A schedule of current rates and proposed rates and the additional revenues to be derived from the proposed rates;
3. An affidavit verifying that appropriate notice of the proposed rate increase has been provided to customers of the service;
4. The Commission or staff may request any additional information in support of the application.

C. The Commission may, at its discretion, act on the requested rate increase with or without an evidentiary hearing; in an expeditious manner.

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Brookfield, Wisconsin 53005**

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**SECTION 3 - DESCRIPTION OF SERVICE****3.1 Computation of Charges**

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

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**ISSUE DATE: September 21, 2007****EFFECTIVE DATE:****ISSUED BY:****William Linsmeier, President  
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3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

**3.2 Customer Complaints and/or Billing Disputes**

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

13400 Bishops Lane, Ste. 295  
Brookfield, Wisconsin 53005  
(800) 562-9880

**A. Customer service complaints**

1. Each utility shall make a full and prompt investigation of all service complaints made by its customers, either directly or through the Commission.

2. The utility shall respond to the complainant and/or the Commission representative within five working days as to the status of the utility investigation of the complaint.

3. The utility shall notify the complainant and/or the Commission representative of the final disposition of each. Upon request of the complainant or the Commission representative, the utility shall report the findings of its investigation in writing.

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**ISSUE DATE: September 21, 2007**

**EFFECTIVE DATE:**

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4. Each utility shall keep a record of all written service complaints received which shall contain, at a minimum, the following data:

a. Name and address of complainant

b. Date and nature of the complaint

c. Disposition of the complaint

d. A copy of any correspondence between the utility, the customer, and/or the Commission.

5. This record shall be maintained for a minimum period of one year and shall be available for inspection by the Commission.

**B. Customer bill disputes**

1. Any utility customer who disputes a portion of a bill rendered for utility service shall pay the undisputed portion of the bill and notify the utility's designated representative that such unpaid amount is in dispute prior to the delinquent date of the bill.

2. Upon receipt of the customer notice of dispute, the utility shall:

a. Notify the customer within five working days of the receipt of a written dispute notice.

b. Initiate a prompt investigation as to the source of the dispute.

c. Withhold disconnection of service until the investigation is completed and the customer is informed of the results.

3. Once the customer has received the results of the utility's investigation, the customer shall submit payment within five working days to the utility for any disputed amounts. Failure to make full payment shall be grounds

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**ISSUE DATE: September 21, 2007**

**EFFECTIVE DATE:**

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for termination of service. Prior to termination inform the customer of his right of appeal to the Commission.

C. Commission resolution of service and/or bill disputes

1. In the event a customer and utility cannot resolve a service and/or bill dispute, the customer shall file a written statement of dissatisfaction with the Commission; by submitting such notice to the Commission, the customer shall be deemed to have filed an informal complaint against the utility.

2. Within 30 days of the receipt of a written statement of customer dissatisfaction related to a service or bill dispute, a designated representative of the Commission shall endeavor to resolve the dispute by correspondence and/or telephone with the utility and the customer. If resolution of the dispute is not achieved within 20 days of the Commission representative's initial effort, the Commission shall hold an informal hearing to arbitrate the resolution of the dispute. The informal hearing shall be governed by the following rules:

- a. Each party may be represented by legal counsel, if desired.
- b. All such informal hearings may be recorded or held in the presence of a stenographer.
- c. All parties will have the opportunity to present written or oral evidentiary material to support the positions of the individual parties.
- d. All parties and the Commission's representative shall be given the opportunity for cross-examination of the various parties.
- e. The Commission's representative will render a written decision to all parties within five working days after the date of the informal hearing. Such written decision of the arbitrator is not binding on any of the parties and the parties will still have the right to make a formal complaint to the Commission.

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**ISSUE DATE: September 21, 2007**

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3. The utility may implement normal termination procedures if the customer fails to pay all bills rendered during the resolution of the dispute by the Commission.

D. Notice by utility of responsible officer or agent

1. Each utility shall file with the Commission a written statement containing the name, address (business, residence and post office) and telephone numbers (business and residence) of at least one officer, agent or employee responsible for the general management of its operations as a utility in Arizona.

2. Each utility shall give notice, by filing a written statement with the Commission, of any change in the information required herein within five days from the date of any such change.

**3.3 Level of Service**

A Customer can expect end to end network availability of not less than 99% at all times for all services.

**3.4 Billing Entity Conditions**

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

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**ISSUE DATE: September 21, 2007**

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**3.5 Service Offerings****3.5.1 1+ Dialing**

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

**3.5.2 Travel Cards**

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

**3.5.3 Toll-Free Service**

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

**3.5.4 Reserved for Future Use.****3.5.5 Directory Assistance.**

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

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**ISSUE DATE: September 21, 2007****EFFECTIVE DATE:****ISSUED BY:****William Linsmeier, President  
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3.5.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. Discounts may apply based upon volume, affinity group plans, or term plan commitments.

3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

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**ISSUE DATE: September 21, 2007**

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**SECTION 4 - RATES**

**4.1 1+ & 101XXXX Dialing**

\$0.15 per minute. Billed in one minute increments.

A \$4.95 per month per number service charge applies.

**4.2 Toll Free Service**

\$0.25 per minute. Billed in one minute increments.

A \$10 per month per number service charge applies.

**4.3 Travel Cards**

**\$0.25 per minute**

**4.4 Directory Assistance**

\$1.15 per call

**4.5 Returned Check Charge**

\$25.00

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**ISSUE DATE: September 21, 2007**

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**4.6 Rate Periods**

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate Period		

\* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded up to the higher cent.

**4.7 Payphone Dial Around Surcharge**

A dial around surcharge of \$.60 per call will be added to any completed intrastate toll access code and subscriber toll-free 800/888 type calls placed from a public or semi-public payphone.

**4.8 Universal Service Fund Assessment & Presubscribed Interexchange Carrier Charge**

The Customer will be assessed a monthly Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator. A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills at the prevailing rate.

**ISSUE DATE: September 21, 2007**

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Brookfield, Wisconsin 53005**

**4.9 Surcharges**

In order to recover costs the Company incurs with regard to TeleRelay Service, National Number Portability and Federal Regulatory Fees, a \$.99 monthly surcharge will be assessed per account per month. The surcharges will appear as separate line items on the invoice as follows:

TeleRelay Service Fee	\$ .33
National Number Portability Fee	\$ .33
Federal Regulatory Fee	\$ .33

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**ISSUE DATE: September 21, 2007****EFFECTIVE DATE:****ISSUED BY:****William Linsmeier, President  
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**SECTION 5 - MINIMUM/MAXIMUM RATES**

**5.1 1 + Dialing**

\$0.04 per minute Minimum

\$0.25 per minute Maximum

**5.2 Toll-Free Service**

\$0.04 per minute Minimum

\$0.25 per minute Maximum

**5.3 Travel Cards**

\$0.04 per minute Minimum

\$0.25 per minute Maximum

**5.4 Directory Assistance**

\$0.50 Minimum

\$1.50 Maximum

**5.5 Payphone Dial Around Surcharge**

\$0.35 Minimum

\$0.60 Maximum

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**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-2.** In Section 4.9 - The Carrier Cost Recovery Charge listed on page 31 of your proposed Arizona CC Tariff No. 1 is not allowed. The cost of each of the three components (TeleRelay Service, National Number Portability, and Federal Regulatory fees) is allowed and can be recovered if each component is listed as an individual item in the tariff and on the customer's invoice. Make sure the charge of each component is not lump as a total charge and not listed under any term in your proposed tariff. Also, make sure the charge for TeleRelay Service, National Number Portability, and Federal Regulatory fees is listed as a separate item in your Arizona CC Tariff No. 1 and each as a separate line item on the customer's invoice. This will help to ensure that the Company is able recover its expense for each component.

**RESPONSE:** Please see TCO Network, Inc.'s replacement Arizona CC Tariff No. 1 attached to Question JFB3-2, Original Sheet 35.

All Contacts Providing Information/Response for the above question:

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13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
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**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-3.** Billing and Collection is a requirement of the Minimum Customer Information of a tariff as noted AAC. Rule RI4-2-504 A 2. c. Staff was unable to locate any language relating to Minimum Bill Information, Applicable Tariffs, Prepayments (Advances) ... Taxes, and Change of Responsibility or Occupancy requirements of Billing and Collection. Please revise your proposed Arizona CC Tariff No. I to include necessary language to meet the requirements for Minimum Bill Information, Billing Terms and Procedures, Applicable Tariffs, Prepayments (Advances) ... Taxes, and Change of Responsibility or Occupancy. This can be accomplished by reviewing the requirements and adopting language to meet the requirements of A.A.C. R14-2- 508 A through H. Providing necessary instructions of each Billing and Collection requirement in your proposed tariff will help to ensure billing and collection procedures are handled in an appropriate and consistent manner. In the alternative, please identify the Sections and Page Numbers in your proposed tariff that addresses the Billing and Collection requirements of A.A.C. RI4-2-508 A. through H.

**RESPONSE: Please see TCO Network, Inc.'s replacement Arizona CC Tariff No. 1 attached to Question JFB3-2, Original Sheet 23.**

All Contacts Providing Information/Response for the above question:

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STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-4.** Termination of Service is a requirement of the Minimum Customer Information of a tariff as noted in A.A.C. rule R14-2-504 A. 2. b. Staff was unable to locate any language relating to Termination of Service Without Notice, Termination of Service With Notice, Termination Notice Requirements, and Timing of Terminations With Notice requirements of Termination of Service. Please revise your proposed Arizona CC Tariff No. 1 to include necessary language to meet the requirements for Termination of Service Without Notice, Termination of Service With Notice, Termination Notice Requirements, and Timing of Terminations With Notice. This can be accomplished by reviewing the requirements and adopting language to meet the requirements of A.A.C. R14-2-509 A. through F. Listing all the necessary information in the tariff will help to ensure that all Arizona customers being terminated by a carrier are properly informed and terminated in a timely and consistent manner.

In the alternative, please identify the Sections and Page Numbers in your proposed tariff that addresses the Termination of Service requirements of A.A.C. R14-2-509 A. through F.

**RESPONSE:** Please see TCO Network, Inc.'s replacement Arizona CC Tariff No. 1 attached to Question JFB3-2, Original Sheet 15.

All Contacts Providing Information/Response for the above question:

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13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
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**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-5.** Compliant Handling is a requirement of the Minimum Customer Information of a tariff as noted in A.A.C. rule R14-2-504 A. 2. d. Staff was unable to locate any language relating to the Number of Days to Response to Customer Service Complaints and/or Customer Bill Disputes and Commission Resolution of Service And/Or Bill Disputes requirements of handling customer service complaints. Please revise your proposed Arizona CC Tariff No. 1 to include necessary language to meet the requirements for handling the Number of Days to Response to Customer Service Complaints and/or Customer Bill Disputes and Commission Resolution of Service And/Or Bill Disputes requirements of handling customer service complaints. This can be accomplished by reviewing the requirements and adopting language to meet the requirements of A.A.C. R14-2-510 A. through D. Providing specific procedures and instructions will help to ensure that all customer complaints and/or disputes are resolved in a timely and consistent manner.

In the alternative, please identify the Sections and Page Numbers in your proposed tariff that addresses the Complaint Handling requirements of A.A.C. R14-2-510 A. through D.

**RESPONSE: Please see TCO Network, Inc.'s replacement Arizona CC Tariff No. 1 attached to Question JFB3-2, Original Sheet 28.**

All Contacts Providing Information/Response for the above question:

William Linsmeier, President  
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
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STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-6.** Information Required Due to Changes in Tariffs is listed under Minimum Customer Information of a tariff. Refer to A.A.C. rule R14-2-504 B. 1. and 2. for details. The procedures for a carrier to increase the maximum tariff rate for a competitive telecommunications service are shown in A.A.C. R14-2-1110 A., B., and C. It might be beneficial to review the requirements and adopt the language of the procedures used make tariff changes in your proposed Arizona CC Tariff No. 1 tariff. This will help to inform customers that there is an appropriate and orderly method used to make to tariff changes, including rate increases, for telecommunications services.

**RESPONSE: Please see TCO Network, Inc.'s replacement Arizona CC Tariff No. 1 attached to Question JFB3-2, Original Sheet 25.**

All Contacts Providing Information/Response for the above question:

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13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
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**ARIZONA CORPORATION COMMISSION  
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Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-7.**

Please indicate why you believe that your range of rates and charges is just and reasonable using a competitive market analysis. Your analysis should contain publicly available examples of tariff rates and charges charged by the incumbent and other carriers for similar services. **Note: current rates and charges are your maximum rates and charges unless you identify and list your maximum rates and charges separately from your current rates and charges. Also, maximum rates and charges cannot be greater than three times your current rates and charges.** Please provide the actual tariff pages and use the attached matrix format to show your maximum or current proposed tariff rates and charges. If needed, please change the nomenclature of Product/Services and use your proposed tariff name of the products/services you will be providing in Arizona. Then show each competitor's maximum or current tariff rates and charges for comparable telecommunications services. At a minimum, show tariff information of Qwest or Cox and two other competitors in Arizona. The material you provide should enable Staff to determine whether the maximum or current tariff rates and charges of the Applicant are just and reasonable compared to other competitors offering the same or similar telecommunications services in Arizona. *(See Attachments A & B - By Competitor)*  
*(For the Applicant's ease, an excel file has been provided by Staff).*

**RESPONSE: TCO Network, Inc. has no market power and that the reasonableness of its rates will be evaluated in a market with numerous competitors. See response to JFB2-7 submitted on November 6, 2010.**

All Contacts Providing Information/Response for the above question:

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**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-8.**

Please provide the actual tariff pages and use the attached matrix format to show the maximum or current proposed tariff rates and charges that TCO Network, Inc. will charge for similar services in the other states/jurisdictions in which TCO Network, Inc. has been approved to provide service. **Note: current rates and charges are your maximum rates and charges unless you indentify and list your maximum rates and charges separately from your current rates and charges.** If needed, please change the nomenclature of Product/Services and use your proposed tariff name of the products/services you will be providing in Arizona. If there is a difference between the maximum or current rates that your Company will charge in Arizona and the rates that your Company will charge in the other states/jurisdictions for similar service, please identify and indicate the amount of the difference and explain why you are charging different rates in Arizona. *(See Attachments C & D - By State)*  
*(For the Applicant's ease, an excel file has been be provided by Staff).*

**RESPONSE: TCO Network, Inc. has no market power and that the reasonableness of its rates will be evaluated in a market with numerous competitors. See response to JFB2-8 submitted on November 6, 2010.**

All Contacts Providing Information/Response for the above question:

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**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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*Data Requests JFB3-9 through JFB3-15 is based on Staff's review of the Applicant's Arizona Tariff No.3.*

JFB3-9. In your Response to JFB2-3, you state that "...Section 2.5.2. B. Original Page 31... reflect information to comply with RI4-2-508 C." Staff is unable to locate Section 2.5.2. B. on Original Page 31. Please identify the A.A.C. Rule that complies with the information in Section 2.5.2. B. on Original Page 31.

**RESPONSE: Please see TCO Network, Inc.'s replacement Arizona CC Tariff No. 1 attached to Question JFB3-2, Original Sheet 21.**

All Contacts Providing Information/Response for the above question:

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STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-10.** In your Response to JFB2-4, Staff is unable to determine how a customer would contact the Company to address any issue. Please provide the Company address and telephone number, in your tariff, so that Company customers are able to contact the Company to resolve inquiries, complaints and/or bill disputes.

**RESPONSE:** Please see TCO Network, Inc.'s replacement Arizona CC Tariff No. 1 attached to Question JFB3-2, Original Sheet 27.

All Contacts Providing Information/Response for the above question:

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13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
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TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-11.** In your Response to JFB2-7 on Attachment B in column Competitor #2 under section Primary Rate Interface (DS1) Service, you indicate "Not Found" for lines Month-to-Month, 12 Months, 24 Months, and 36 Months. Please contact the Competitor to determine whether they offer this service. If they do not offer the service, please find a Competitor that offers these services in Arizona and replace "Not Found" with appropriate information and copies of the tariff pages.

**RESPONSE:** Please see attached with a new Competitor comparison.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President  
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
E-Mail: [blinsmeier@tconetwork.com](mailto:blinsmeier@tconetwork.com)  
Telephone Number: (262) 821-9200

ATTACHMENT B  
BY COMPETITOR

Business Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Applicant's Arizona Tariff			Competitor #1 Arizona Tariff		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
<b>Product/Services</b>						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Feature Change Order						
Toll Restriction Fee Order						
Transfer of Service (move order)						
Restoration of Service						
Directory Assistance						
<b>Miscellaneous Services &amp; Rates</b>						
Returned Check Charge (NSF)						
<b>Listings</b>						
Directory Listing Service - Primary Listing						
Directory Listing Service - Non-Published						
<b>Primary Rate Interface (DS1) Service</b>						
Month-to-month						
12 Months						
24 Months						
36 Months						
<b>Long Distance</b>						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)						
Business Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Competitor #2 Arizona Tariff Global Connection Inc. of America			Competitor #3 Arizona Tariff		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
<b>Product/Services</b>						
Basic Local Service	\$120.00 max	4	65			
Service Connect Fee	\$80.00 max	5	75			
Dispatch Call & Trouble isolated on cust. equip.	\$160.00 max	5	75			
Feature Change Order	\$55.00 max	5	75			
Toll Restriction Fee Order	\$55.00 max	5	75			
Transfer of Service (move order)	\$130.00 max	5	75			
Restoration of Service	\$110.00 max	5	81			
Directory Assistance	\$2.00 max	5	89			
<b>Miscellaneous Services &amp; Rates</b>						
Returned Check Charge (NSF)	\$25.00	10	130			
<b>Listings</b>						
Directory Listing Service - Primary Listing	\$0.00	5	98			
Directory Listing Service - Non-Published	\$3.60 max	5	98			
<b>Primary Rate Interface (DS1) Service</b>						
Month-to-month	N/A	N/A	N/A			
12 Months	ICB	7	109			
24 Months	ICB	7	109			
36 Months	ICB	7	109			
<b>Long Distance</b>						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	\$1.15	10	126			

**SECTION 4.0 - BASIC SERVICES AND RATES, (CONT'D.)****4.3 Network Exchange Bundled Service, (Cont'd.)****4.3.5 Business A La Carte Service**

Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Global Connection as the presubscribed carrier for local calling concurrent with enrollment for this service. Business A La Carte provides Customers with the option of selecting Global Connection for toll services.

**A. Local Exchange Service**

<b>.1</b>	<b>Local Access Line</b>	<b>Maximum</b>
	Local Business Line	
	Monthly Rate	\$120.00
	Service Connection Fee, one-time charge per line <sup>1</sup>	
	Per Line	\$200.00
<b>.2</b>	<b>PBX</b>	<b>Maximum</b>
	Monthly Rate	\$120.00
	Service Connection Fee, one-time charge per line <sup>1</sup>	
	Per Line	\$200.00

<sup>1</sup> Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Global Connection. The charge will apply if additional lines are transferred to Global Connection after the initial order.

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DECISION #: 67981

Issued: May 20, 2004  
Issued By:

Houssam Abdallah, President  
3957 Pleasantdale Road  
Atlanta, Georgia 30340

Effective: August 1, 2005

**SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES****5.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

**5.1.1 Service Order Charges**

	Maximum Rates	
	Residence	Business
Primary and Secondary Service Connection Charge	\$50.00	\$80.00
Transfer of Service Charge, Primary Line	\$110.00	\$130.00
Transfer of Service Charge, Secondary Line	\$110.00	\$130.00
Technician Dispatch Charge (or Trouble Isolation Charge)	\$160.00	\$160.00
Service Order Charge	\$30.00	\$30.00
Premises Visit Charge, first 15 minutes	80.00	80.00
Premises Visit Charge, add'l 15 minutes	60.00	60.00

**5.1.2 Change Order Charges:**

Telephone Number Change Order	\$20.00	\$55.00
Feature or Feature Pack Change Order	\$20.00	\$55.00
Toll Restriction Fee Order	\$20.00	\$55.00
Listing Change Charge	\$20.00	\$55.00
Home Edition Change Charge	\$20.00	\$55.00

**5.1.3 Record Change Charges**

Record Order Charge	15.00	45.00
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**5.1.4 Miscellaneous Charges**

Duplicate Invoice	\$25.00	\$25.00
Call Detail Report	\$25.00	\$25.00

# Service Connection Fees are listed with the rates for the specific service tariffed.

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Atlanta, Georgia 30340

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**SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)****5.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Maximum Rates	
	Residence	Business
Per occasion, per line	\$50.00	\$110.00

**5.4 Temporary Suspension/Restoration of Service**

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

	Maximum Rates	
	Residence	Business
Nonrecurring charge, per line suspended	\$20.00	\$55.00
Recurring charge, per line suspended	50% of regular service rates	
Nonrecurring charge, per line restored	\$20.00	\$55.00

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Houssam Abdallah, President  
3957 Pleasantdale Road  
Atlanta, Georgia 30340

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SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

5.7 Directory Assistance Services, (Cont'd.)

5.7.4 Maximum Rates

A. Basic Directory Assistance

Local Directory Assistance	<u>Per query</u>
Direct dialed (in excess of allowance)	\$2.00
Via operator (no allowance)	\$3.00

B. Directory Assistance Call Completion

Per completed call	\$1.00
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C. National Directory Assistance

Direct dialed	\$2.00
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Houssam Abdallah, President  
3957 Pleasantdale Road  
Atlanta, Georgia 30340

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**SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)****5.10 Directory Listing Service, (Cont'd.)****5.10.3 Maximum Rates and Charges**

	<b>Per Month</b>
Primary Listings	\$0.00
Change in Primary Listing	
Business, each	----
Residence, each	----
Additional Listings	
Business, each	\$6.00
Residence, each	\$3.00
Nonlisted Service	
Business, each	\$3.00
Residence, each	\$3.00
Nonpublished Service	
Business, each	\$3.60
Residence, each	\$3.80
Toll-Free Directory Listings	
Business, each	\$30.00
Residence, each	N/A
Straight Line Under Listings	
Business, each	\$10.00
Residence, each	N/A
Captions and Subcaptions Listings	
Business, each	\$10.00
Residence, each	N/A

For non-recurring charges associated with a customer-initiated change in a directory listing, see Section 10.2.1 of this tariff.

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Issued By:

Houssam Abdallah, President  
3957 Pleasantdale Road  
Atlanta, Georgia 30340

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## SECTION 7 - ADVANCED SERVICES

### 7.2 Advanced Service Packages, (Cont'd.)

#### 7.2.2 Digital DS-1 PBX Service with Unlimited Local Calling

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

#### Monthly Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
	ICB	ICB	ICB

#### Non-Recurring Charges

		Non-Recurring Charge		
		12 Months	24 Months	36 Months
	First Line	ICB	ICB	ICB
	Each Add'l Line	ICB	ICB	ICB
Expedite Service Charge <sup>3</sup>	Per DS1			
SBC/Pacific Bell	ICB			
Order Supplement Charge <sup>4</sup>	First Change	Subsequent		
	ICB	Change		
		ICB		
Order Cancellation Charge <sup>Error!</sup>	Per DS1			
<small>Bookmark not defined.</small>		ICB		

<sup>3</sup> Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

<sup>4</sup> Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

Issued: May 20, 2004  
Issued By:

Houssam Abdallah, President  
3957 Pleasantdale Road  
Atlanta, Georgia 30340

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APPROVED FOR FILING

DECISION #: 67981

**SECTION 11.0 - CURRENT PRICE LIST, (CONT'D.)****11.2 Miscellaneous Services and Rates, (Cont'd)****11.2.7 Directory Assistance Services****A. Basic Directory Assistance**

Local Directory Assistance	<u>Per query</u>
Direct dialed (in excess of allowance)	\$1.15
Via operator (no allowance)	\$1.50

**B. Directory Assistance Call Completion**

Per completed call	\$0.50
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**C. National Directory Assistance**

Direct dialed	\$1.50
---------------	--------

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DECISION #: 67981

Issued: May 20, 2004  
Issued By:

Houssam Abdallah, President  
3957 Pleasantdale Road  
Atlanta, Georgia 30340

Effective: August 1, 2005

**SECTION 11.0 - CURRENT PRICE LIST, (CONT'D.)****11.2 Miscellaneous Services and Rates, (Cont'd.)****11.2.8 Local Operator Service****Local and IntraLATA Per Call Service Charges:**

Customer Dialed Calling Card	\$2.00
Customer Dialed/Operator Assisted Calling Card	\$3.00
Collect	\$1.30
Third Party Billed	\$1.30
Person-to-Person	\$3.50

**11.2.9 Busy Line Verification and Emergency Interrupt Service**

	<u>Per call</u>
Busy Line Verification, per request	\$2.25
Emergency Interruption	\$3.00

APPROVED FOR FILING

DECISION #: 67981Issued: May 20, 2004  
Issued By:Houssam Abdallah, President  
3957 Pleasantdale Road  
Atlanta, Georgia 30340

Effective: August 1, 2005

**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-12.** In your Response to JFB2-8 on Attachment D in column Applicant's Tariff State #1 under section Miscellaneous Services & Rates, you indicate "Not Found" for line Returned Check Charge (NSF). Under section Long Distance, you indicate "Not Found" for line Direct Dialed Station-to-Station. Please contact the Applicant to determine the rates for these services in California and replace "Not Found" with appropriate information and copies of the tariff pages.

**RESPONSE:** Please see attached with remaining comparison items.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President  
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
E-Mail: [blinsmeier@tconetwork.com](mailto:blinsmeier@tconetwork.com)  
Telephone Number: (262) 821-9200

ATTACHMENT D  
BY STATE

Business Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Arizona Tariff			Applicant's Tariff (State #1) California		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
<b>Product/Services</b>						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Feature Change Order						
Toll Restriction Fee Order						
Transfer of Service (move order)						
Restoration of Service						
Directory Assistance						
<b>Miscellaneous Services &amp; Rates</b>						
Returned Check Charge (NSF)				\$20	Rates	47
<b>Listings</b>						
Directory Listing Service - Primary Listing						
Directory Listing Service - Non-Published						
<b>Primary Rate Interface (DS1) Service</b>						
Month-to-month						
12 Months						
24 Months						
36 Months						
<b>Long Distance</b>						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)				\$66.00/20 Block	Rates	45
Business Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Tariff (State #2) Michigan			Applicant's Tariff (State #3) Georgia		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
<b>Product/Services</b>						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.	Not Offering	N/A	N/A			
Feature Change Order	Not Offering	N/A	N/A			
Toll Restriction Fee Order						
Transfer of Service (move order)						
Restoration of Service						
Directory Assistance						
<b>Miscellaneous Services &amp; Rates</b>						
Returned Check Charge (NSF)	Not Offering	N/A	N/A			
<b>Listings</b>						
Directory Listing Service - Primary Listing						
Directory Listing Service - Non-Published	Not Offering	N/A	N/A			
<b>Primary Rate Interface (DS1) Service</b>						
Month-to-month						
12 Months						
24 Months						
36 Months						
<b>Long Distance</b>						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	\$0.02	3	13	\$3.34	3	42

**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-13.** In your Response to JFB2-8 on Attachment D in column Applicant's Tariff State #2 under section Product/Services, you indicate "Not Found" for lines Dispatch Call & Trouble isolated on cust. equip. and Feature Change Order. Under section Listings, you indicate "Not Found" for line Directory Listings Service - Non Published Check Charge (NSF). Under section Long Distance, you indicate "Not Found" for line Direct Dialed Station-to-Station. Please contact the Applicant to determine the rates for these services in Michigan and replace "Not Found" with appropriate information and copies of the tariff pages.

**RESPONSE: Please see attachment in JFB3-12.**

All Contacts Providing Information/Response for the above question:

William Linsmeier, President  
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
E-Mail: [blinsmeier@tconetwork.com](mailto:blinsmeier@tconetwork.com)  
Telephone Number: (262) 821-9200

**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-14.** In your Response to JFB2-8 on Attachment D in column Applicant's Tariff State #3 under section Long Distance, you indicate "Not Found" for line Direct Dialed Station-to-Station. Please contact the Applicant to determine the rate for this service in Georgia and replace "Not Found" with appropriate information and copies of the tariff pages.

**RESPONSE: Please see attachment in JFB3-12.**

All Contacts Providing Information/Response for the above question:

William Linsmeier, President  
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
E-Mail: [blinsmeier@tconetwork.com](mailto:blinsmeier@tconetwork.com)  
Telephone Number: (262) 821-9200

**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-15.** In your Response to IFB2-8, Staff is unable to determine whether the Applicant's business rates listed for California, Michigan, and Georgia reflects the maximum rate for each state or current rates for each state. Please enter the maximum rates for California, Michigan, and Georgia. If maximum rates are not available, please explain. Also, please provide the actual tariff pages for California, Michigan, and Georgia.

**RESPONSE: Applicant's business rates listed for California, Michigan, and Georgia reflects the current rate for each state. California, Michigan, and Georgia do not require maximum rates to be listed in their tariffs. Attached are actual tariff pages for California, Michigan and Georgia.**

All Contacts Providing Information/Response for the above question:

William Linsmeier, President  
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
E-Mail: [blinsmeier@tconetwork.com](mailto:blinsmeier@tconetwork.com)  
Telephone Number: (262) 821-9200

**Competitive Local Carrier Tariff**

---

RATES AND CHARGES

I. Basic Business Service - Pacific Bell Service Area

A. Applicability

These rates are applicable to measured single line local exchange business service.

B. Territory

Within the base rate areas of all exchanges as shown and defined in Pacific Bell's current and effective tariffs on file with the California Public Utilities Commission.

C. Rates

- |    |  |          |
|----|--|----------|
| 1. | Service Establishment<br>To process an order for service<br>(per line, per order): | \$70.75* |
| 2. | Service Charge <sup>1</sup><br>(per line, per month):                              | \$10.32* |

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Advice Letter No.1

Decision No. 09-06-034

Issued by  
William Linsmeier  
Name  
President  
Title

Date Filed: January 14, 2010

Effective: January 15,2010

Resolution No.: 09-03-030

**Competitive Local Carrier Tariff**

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RATES AND CHARGES (cont'd)

3.	Usage Rates for Calls Between Points in Subscriber's Local Calling Area (per minute):	Local Exchange	
(a)	<u>Day</u>	<u>Zone 1&amp;2</u>	<u>Zone 3</u>
	First minute <sup>2,3</sup>	\$0.0333*	\$0.0808*
	Additional minute <sup>2,3</sup>	\$0.0105*	\$0.0181*
(b)	<u>Evening</u>		
	First minute <sup>2,3</sup>	\$0.0233*	\$0.0565*
	Additional minute <sup>2,3</sup>	\$0.0073*	\$0.0126*
(c)	<u>Night and Weekend</u>		
	First minute <sup>2,3</sup>	\$0.0133*	\$0.0323*
	Additional minutes <sup>2,3</sup>	\$0.0042*	\$0.0072*
4.	Hunting Service Charge (Per line arranged for hunting, per month):		\$0.50*

<sup>1</sup> Applies to all exchanges except as shown in Section I.D.3.

<sup>2</sup> Or portion thereof.

<sup>3</sup> Fractional amounts are rounded to the nearest cent.

**Competitive Local Carrier Tariff**

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RATES AND CHARGES (cont'd)

I. Basic Business Service - Pacific Bell Service Area (cont'd)

D. Special Terms and Conditions

1. Where the Subscriber's existing Pacific Bell Service is transferred to Company without change in the class or type of service or features, the initial service establishment fee for accomplishing such transfer will be \$7.00\* per line.

2. Day, Evening, Night, and Weekend rates are applied as follows:

<u>Monday - Friday</u>	<u>Rate Period</u>
8:00 A.M. to 5:00 P.M.	Day
5:00 P.M. to 11:00 P.M.	Evening
11:00 P.M. to 8:00 A.M.	Night

<u>Saturday - Sunday</u>	<u>Weekend</u>
All hours	

Where a call begins in one rate period and extends into another, usage charges for each minute will be assessed based on the rate period in which the usage occurs. Usage during legal holidays will be charged at Weekend rates.

3. Service Charges for Indicated Exchanges  
Service charges for service in the following exchanges shall be as shown below (per line, per month):<sup>4</sup>

---

<sup>4</sup> All other charges shown in Section I.C. apply

**Competitive Local Carrier Tariff**

---

RATES AND CHARGES (cont'd)

XII. Direct Inward Dialing Service - Verizon California Service Area

A. Applicability

These rates are applicable to direct inward dialing service to PBX systems.

B. Territory

Within the base rate areas of all exchanges as shown and defined in Verizon California's current and effective tariffs on file with the California Public Utilities Commission.

C. Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Block of 20 DID numbers	\$160.20*	\$ 66.00*
Block of 40 DID numbers	\$176.20*	\$132.00*
First Block of 100 DID numbers <sup>1</sup>	\$440.00*	\$330.00*
Add'l. Block of 100 DID numbers <sup>2</sup>	\$160.20*	\$330.00*

<sup>1</sup> Subject to 36-month minimum service period. Early termination subject to basic termination charge of \$6,500\* X 36 for each month of service less than 36.

<sup>2</sup> Subject to 36-month minimum service period. Early termination subject to basic termination charge of \$1,500\* X 36 for each month of service less than 36.

**Competitive Local Carrier Tariff**

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RATES AND CHARGES (cont'd)  
MISCELLANEOUS

I. Changes, Service Restoration - Pacific Bell Service Area

	<u>Charge</u>
A. To change class, type, or grade of service (per line or trunk, per order):	
Residential	\$15.00*
Others	\$30.00*
B. To restore service that has been temporarily suspended or discontinued by the Company (per line or trunk, per order):	
Residential	\$20.00*
Others	\$40.00*

II. Changes, Service Restoration - Verizon California Service Area

A. To change class, type, or grade of service (per line or trunk, per order):	
Residential	\$17.25*
Others	\$34.50*
B. To restore service that has been temporarily suspended or discontinued by the Company (per line or trunk, per order):	
Residential	\$23.00*
Others	\$49.57*

---

Advice Letter No.1  
Decision No. 09-06-034

Issued by  
William Linsmeier  
Name  
President  
Title

Date Filed: January 14, 2010  
Effective: January 15, 2010  
Resolution No.: 09-03-030

**Competitive Local Carrier Tariff**

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RATES AND CHARGES (cont'd)  
MISCELLANEOUS

III. Visit Charges; Special Arrangements

- A. The charges shown below will be assessed if a service problem is determined to be on the Subscriber's side of the demarcation following a request by the Subscriber for service repair (no repairs will be made on the Subscriber's side of the demarcation point).

-Residential	\$45.00*
-Others	\$55.00*

- B. The Company will endeavor to meet Subscribers' requests for special service arrangements not covered by this tariff. Charges for such arrangements will be determined on a case by case basis.

**Competitive Local Carrier Tariff**

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RATES AND CHARGES (cont'd)

MISCELLANEOUS (cont'd)

VII. Directory Assistance

Users of the company's calling services (excluding 800 services), may obtain assistance in determining telephone numbers within California by calling the Directory Assistance operator.

Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

A Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, as specified in this tariff, plus the charge for Directory Assistance.

Non-published telephone numbers are not available from the Directory Assistance service.

	<u>Charge</u> <sup>1</sup>
Directory Assistance	\$0.35* per call

A credit will be given for calls to Directory Assistance when:

1. the Customer experiences poor transmission or is cut-off during call.
2. the Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA.
3. to receive a credit, the Customer must notify the Company of the problem experienced.

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<sup>1</sup> A monthly allowance of 5 calls to Directory Assistance for residential Subscribers and 2 calls to Directory Assistance for business Subscribers per line, per month, will be provided. There is no carry over of any unused portion of the Subscriber's allowance from month to month.

**Competitive Local Carrier Tariff**

RATES AND CHARGES (cont'd)

MISCELLANEOUS (cont'd)

VIII. 900/976 Blocking

- A. The Company will, upon a Subscriber's request and where technically feasible, block calls placed from the Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers, whether directly dialed or placed through operator assisted service provided by the Company's operators. Call Blocking and Remove Call Blocking charges apply as specified below. At central offices where per-line blocking is not technically feasible, all calls to 976 and 900 numbers will be blocked.
- B. The Company may block calls placed from a Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers if the Subscriber fails or refuses to pay any charges billed by the Company for calls to such numbers, except for any charges for which adjustments have been granted. Call Blocking and Remove Call Blocking charges apply as specified below.
- C. The Company may block calls placed from a Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers if the accrued, unpaid charges to be billed by the Company for calls to such numbers at any time exceeds \$150 and the Company is unable to contact the Subscriber to assure the Subscriber's agreement to pay for such calls. Call Blocking and Remove Call Blocking charges do not apply.

D. Rates

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
<u>Call Blocking</u>		
Residential	no charge	no charge
Business (per line)	\$15.00*	no charge
<u>Remove Call Blocking</u>		
Residential (per line)	\$5.00*	no charge
Business (per line)	\$5.00*	no charge

**SECTION 2.0 – RULES AND REGULATIONS, (CONTINUED)**

**2.6 Payment Arrangements, (Continued)**

**2.6.6 Changes in Services Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

**2.6.7 Bad Check Charge**

A service charge of \$20.00 will be assessed for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

**2.7 Allowances for Interruptions in Service**

**2.7.1 General**

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

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Issued by:

William Linsmeier, President  
TCO Network, Inc.  
12970 West Bluemound Road, Suite 301  
Elm Grove, Wisconsin 53122

Effective:

**SECTION 3.0 – SERVICE AREAS (CONT'D)**

**3.3 Extended Area Service Additive**

Certain exchanges within the BellSouth Telecommunications Service Territory within Georgia utilize an Extended Area Service additive to the rates provided in Sections 7.2, 7.3 and 7.5 of this tariff. The following chart identifies the additive rates that need to be added to the rates in those sections for the Extended Area Service rate.

**3.3.1 Rate Group Exchanges with Extended Area Service Additive**

- 2A Brunswick (Glynn County), LaGrange and Waycross
- 5A Brunswick (Camden County) and Fort Valley
- 7A Pooler, Savannah and Tybee Island
- 7B Columbus
- 12A Carrollton, Conyers, Covington, Cumming and Gainesville

**3.3.2 Flat Rate Service Additive**

Rate Group	Business Line	PBX Comb./ Outdial	PBX Indial & DID
2A	\$1.05	\$1.67	\$3.34
5A	\$1.05	\$1.67	\$3.34
7A	\$5.27	\$8.44	\$16.87
7B	\$1.05	\$1.67	\$3.34
12A	\$1.05	\$1.67	\$3.34

**3.3.3 Message Rate Service Additive**

Rate Group	Business Line	PBX Comb./ Outdial	PBX Indial
2A	\$0.84	\$1.06	\$1.67
5A	\$0.84	\$1.06	\$1.67
7A	\$5.05	\$5.36	\$8.44
7B	\$0.84	\$1.06	\$1.67
12A	\$0.84	\$1.06	\$1.67

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**SECTION 4.0 – SERVICE CHARGES AND SURCHARGES**

**4.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service, for changes in service.

	<u>Business</u>
Line Connection Charge	
First Line	\$58.25
Each Additional Line	\$30.00
Line Change Charge	
First Line	\$19.00
Each Additional Line	\$12.00

**4.2 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

<u>Duration of time, per technician</u>	<u>Business</u>
Initial 15 minute increment	\$22.50
Each Additional 15 minute increment	\$8.50

**4.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Business</u>
Per occasion	\$19.00

**4.4 Suspension of Service**

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service until the bill or the required deposit has been paid. Suspension will not be made until at least 8 days after written notification has been mailed to the customer.

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**SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)**

**7.3 Standard Business Local Exchange Service, (Continued)**

**7.3.1 Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

RATE GROUP	SERVICE TYPE	
	Flat Rate	Message Rate
Group 2A	\$23.66	\$19.36
Group 5A	\$30.21	\$24.61
Group 7A, 7B	\$35.44	\$28.79
Group 12A	\$45.89	\$37.15

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**SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)**

**7.7 Optional Calling Features, (Continued)**

**7.7.2 Features Offered on a Monthly Basis**

<b>Optional Calling Feature (cont'd)</b>	<b>Business</b>
Caller ID – Basic	\$9.03
Caller ID – Deluxe	\$9.45
Caller ID – Deluxe W/Anonymous Call Rejection	\$9.45
Anonymous Call Rejection	\$3.33
Call Block	\$4.28
Call Return	\$4.70
Call Selector	\$4.28
Call Tracing	\$4.70
Calling Number Delivery Blocking (per line equipped)	\$0.00
Message Waiting Indication – Audible	\$0.71
Message Waiting Indication – Audible and Visual	\$0.71
Multiple Directory Number Distinctive Ringing – First DN	\$7.55
Multiple Directory Number Distinctive Ringing – Second DN	\$9.45
Preferred Call Forwarding	\$4.70
Repeat Dialing	\$4.28
Speed Calling (30 codes)	\$5.23
Speed Calling (8 codes)	\$2.80
Three Way Calling	\$4.28

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**SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES**

**8.1 Directory Listings, (Cont'd.)**

**8.1.4 Free Listings**

The following listings are provided at no additional charge to the Customer: one listing for each individual line service, auxiliary line or PBX system.

**8.1.5 Rates for Additional Listings - Business Customers**

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 8.1.4.

Type of Listing	Business Charge	
Reference/Cross Reference:		
- Each Listing	\$1.14*	
Alternate Telephone Number/Night Listing:		
- Night, Sundays & Holidays	\$1.14*	
- First Line	\$1.14*	
Additional Listing	\$1.14*	
Foreign Listing	\$1.14*	
Dual Name Liking - Non Recurring	\$5.50	

\*Recurring

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**SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES**

**8.2 Non-Published Service**

**8.2.1 General**

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

**8.2.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the callersays it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

**8.2.3 Rates and Charges**

There is a monthly charge for each non-published service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Non-published service charge, per month	\$2.61
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**SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES**

**8.4 Directory Assistance Services**

**8.4.1 Directory Assistance**

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

Each Local Directory Assistance Call	\$0.50
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**SECTION 13.0 – LOCAL EXCHANGE SERVICES (CONT'D)**

**13.1 ADVANCE SERVICES (CONT'D)**

TCO Digital DS-1 PBX Service with Unlimited Local Calling

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a TCO digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

ISDN PRI and DS1 rates are listed below.

Monthly Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
AT&T Area	ICB	ICB	ICB

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**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.8 Direct Inward Dialing (DID) Service, Cont'd.**

**3.8.1 DID Trunk Service, Cont'd.**

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

	Non-Recurring	Monthly Recurring
DID Numbers (charge per number)	\$2.50	\$0.02

**3.9 Business Advanced Services**

**3.9.1 ★ ISDN PRI Service with Unlimited Local Calling**

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

★ ISDN PRI includes the following non-optional Feature Package: Inbound Calling Line ID-Name & Number and Call by Call Selection.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

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Elm Grove, WI 53122

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## SECTION 4 - RATES AND CHARGES

### 4.1 Basic Local Exchange Service

Service to be provided as defined in Section 3.7 of this tariff. Service charges under Section 4.2 also apply. For descriptions of access areas, please refer to Section 5 of this tariff.

#### 4.1.1 Business Local Exchange Service

##### A. SBC Calling Areas

###### Business Essential Package

	<u>Monthly Rate</u>	<u>Nonrecurring Service Charge</u>
Access Area A	\$13.58	\$42.25
Access Area B	\$13.86	\$42.25
Access Area C	\$14.65	\$42.25

Each call within the Local Calling Area is billed at: \$.0897

###### Rural Zone Charges

A Rural Zone Charge is applicable on Individual Line or Two Party services provided outside a base rate area or locality rate area, and is in addition to the base rate for the service provided.

<u>Description</u>	<u>Monthly Rate</u>
Individual Line	\$1.69
Two Party Line	\$1.34

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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.3 Business Advanced Services, Cont'd.**

**4.3.2 Digital DS-1 PBX Service with Unlimited Local Calling**

Monthly Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$677.16	\$577.16	\$477.16
Verizon Area	\$616.55	\$516.55	\$416.55

Non-Recurring Charges

	Non-Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area			
First Line	\$750.00	\$500.00	\$300.00
Each Add'l Line	\$500.00	\$300.00	\$250.00
Verizon Area			
First Line	\$750.00	\$500.00	\$300.00
Each Add'l Line	\$500.00	\$300.00	\$250.00
Expedite Service Charge <sup>1</sup>	Per DS1		
SBC/Pacific Bell	\$750.00		
Verizon	\$750.00		
Order Supplement Charge <sup>2</sup>	First Change	Subsequent Change	
SBC/Pacific Bell	\$250.00	\$750.00	
Verizon	\$250.00	\$750.00	
Order Cancellation Charge	Per DS1		
SBC/Pacific Bell	\$950.00		
Verizon	\$950.00		

1 Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

2 Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

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 Elm Grove, WI 53122

**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.4 Service Charges**

**4.4.1 Service Ordering Charge - Multi Element Charges**

(A) Primary - For connecting new or additional Access lines.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$42.25	\$39.00
Business, per service order	\$42.25	\$59.42

(B) Secondary - For adding new or additional service other than Access lines.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$42.25	\$39.00
Business, per service order	\$42.25	\$59.42

(C) Secondary - For moving or changing existing service other than Access lines.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$30.50	\$29.45
Business, per service order	\$34.54	\$45.27

(D) Record - For record type orders affecting directory listings.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$13.03	\$7.60
Business, per service order	\$14.37	\$7.60

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William Linsmeier, President  
12970 West Bluemound Road, Suite 301  
Elm Grove, WI 53122

**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.4 Service Charges, Cont'd.**

**4.4.3 Restoration Charge**

(A) Temporary Suspension at Customer's Request

(1) Residence

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Secondary Service Ordering Charge, per Customer request, per line suspended	\$30.50	\$30.50
Secondary Service Ordering Charge, per Customer request, per line restored	\$20.00	\$16.30
Recurring charge, per line suspended	50% of regular service rates	

2) Business

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Secondary Service Ordering Charge, per Customer request, per line suspended	\$30.50	\$30.50
Secondary Service Ordering Charge, per Customer request, per line restored	\$55.00	\$55.00
Recurring charge, per line suspended	50% of regular service rates	

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Effective: April 20, 2010

Issued by:

William Linsmeier, President  
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 Elm Grove, WI 53122

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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.10 IntraLATA Presubscription, Cont'd.**

a. Application of Rates (cont'd)

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, an intraLATA presubscription change charge will apply for any change thereafter.

b. IntraLATA Presubscription Change Charge

Per non-residence or residence line, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$ 5.00
Additional line, trunk, or port	\$ 5.00

**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.12 Promotional Offerings**

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this section 4.12.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above the Company's total service long run incremental cost.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

**4.13 Basic Directory Assistance Rates**

The rates specified following apply when Customers request company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA.

A maximum of two (2) requested telephone numbers are allowed per call.

A. Basic Directory Assistance Rates

<u>Local Directory Assistance</u>	<u>Charge Per Query</u>	
	<u>SBC Areas</u>	<u>Verizon Areas</u>
Direct dialed (in excess of allowance)	\$1.25	\$0.50
Via operator (no allowance)	\$1.25	\$0.50

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Issued by:

William Linsmeier, President  
12970 West Bluemound Road, Suite 301  
Elm Grove, WI 53122

**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-16.** Please provide Staff with written copy of all edit changes to your proposed Tariff No. 1 and Tariff No. 3.

**RESPONSE: No written copy of all edit changes is available.**

All Contacts Providing Information/Response for the above question:

William Linsmeier, President  
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
E-Mail: [blinsmeier@tconetwork.com](mailto:blinsmeier@tconetwork.com)  
Telephone Number: (262) 821-9200

**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-17.** Please make sure the Application you filed on July 3, 2007 is updated with current and accurate information. Submit all updated information, including financial statements, and corrections to the Application and all data requests.

**RESPONSE:** Please see attached replacement Application pages to reflect updated information.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President  
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005  
E-Mail: [blinsmeier@tconetwork.com](mailto:blinsmeier@tconetwork.com)  
Telephone Number: (262) 821-9200

**ARIZONA CORPORATION COMMISSION**

**Application and Petition for Certificate of Convenience and Necessity to Provide  
Intrastate Telecommunications Services**

Mail original plus 13 copies of completed application to:

For Docket Control Only:  
(Please Stamp Here)

Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007-2927

Please indicate if you have current applications pending  
in Arizona as an Interexchange reseller, AOS provider,  
or as the provider of other telecommunication services.

Type of Service: \_\_\_\_\_

Docket No.: \_\_\_\_\_ Date: \_\_\_\_\_ Date Docketed: \_\_\_\_\_

Type of Service: \_\_\_\_\_

Docket No.: \_\_\_\_\_ Date: \_\_\_\_\_ Date Docketed: \_\_\_\_\_

**A. COMPANY AND TELECOMMUNICATION SERVICE INFORMATION**

(A-1) Please indicate the type of telecommunications services that you want to provide in Arizona and answer the appropriate numbered items:

- Resold Long Distance Telecommunications Services (Answer Sections A, B).
- Resold Local Exchange Telecommunications Services (Answer Sections A, B, C).
- Facilities-Based Long Distance Telecommunications Services (Answer Sections A, B, D).
- Facilities-Based Local Exchange Telecommunications Services (Answer Sections A, B, C, D, E)
- Alternative Operator Services Telecommunications Services (Answer Sections A, B)
- Other \_\_\_\_\_ (Please attach complete description)

(A-2) The name, address, telephone number (including area code), facsimile number (including area code), e-mail address, and World Wide Web address (if one is available for consumer access) of the Applicant:

**TCO Network, Inc.**  
13400 Bishops Lane, Suite 295  
Brookfield, WI 53005  
Telephone: (262) 821-9200  
Fax: (262) 821-9211  
E-Mail Address: [blinsmeier@tconetwork.com](mailto:blinsmeier@tconetwork.com)  
Web Address: [www.tconetwork.com](http://www.tconetwork.com)

(A-3) The d/b/a ("Doing Business As") name if the Applicant is doing business under a name different from that listed in Item (A-2):

(A-4) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Management Contact:

**William Linsmeier, President**  
**13400 Bishops Lane, Suite 295**  
**Brookfield, WI 53005**  
**Telephone: (262) 821-9200**  
**Fax: (262) 821-9211**  
**E-Mail Address: [blinsmeier@tconetwork.com](mailto:blinsmeier@tconetwork.com)**

(A-5) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Attorney and/or Consultant:

**Lance J.M. Steinhart, Esq.**  
**Lance J.M. Steinhart, P.C.**  
**1725 Windward Concourse, Suite 150**  
**Alpharetta, Georgia 30005**  
**Telephone: (770) 232-9200**  
**Fax: (770) 232-9208**  
**E-Mail Address: [lsteinhart@telecomcounsel.com](mailto:lsteinhart@telecomcounsel.com)**

(A-6) The name, address, telephone number (including area code), facsimile number (including area code), E-mail address of the Applicant's Complaint Contact Person:

**Carrie Schmidt, Product Specialist**  
**13400 Bishops Lane, Suite 295**  
**Brookfield, WI 53005**  
**Telephone: (262) 821-9200**  
**Fax: (262) 821-9211**  
**E-Mail Address: [cschmidt@tconetwork.com](mailto:cschmidt@tconetwork.com)**

(A-7) What type of legal entity is the Applicant?

- Sole proprietorship
- Partnership:    \_\_\_ Limited, \_\_\_ General, \_\_\_ Arizona, \_\_\_ Foreign
- Limited Liability Company:    \_\_\_ Arizona, \_\_\_ Foreign
- Corporation:    \_\_\_ X \_\_\_ "S", \_\_\_ "C", \_\_\_ Non-profit
- Other, specify: \_\_\_\_\_

(A-8) Please include "Attachment A":

Attachment "A" must include the following information:

1. A copy of the Applicant's Certificate of Good Standing as a domestic or foreign corporation, LLC, or other entity in Arizona.
2. A list of the names of all owners, partners, limited liability company managers (or if a member managed LLC, all members), or corporation officers and directors (specify).
3. Indicate percentages of ownership of each person listed in A-8.2.

(A-13) Indicate if the Applicant's customers will be able to access alternative toll service providers or resellers via 1+101XXXX access.

Yes

No

(A-14) Is applicant willing to post a Performance Bond? Please check appropriate box(s).

For Long Distance Resellers, a \$10,000 bond will be recommended for those resellers who collect advances, prepayments or deposits.

Yes

No

If "No", continue to question (A-15).

For Local Exchange Resellers, a \$25,000 bond will be recommended.

Yes

No

If "No", continue to question (A-15).

For Facilities-Based Providers of Long Distance, a \$100,000 bond will be recommended.

Yes

No

If "No", continue to question (A-15).

For Facilities-Based Providers of Local Exchange, a \$100,000 bond will be recommended.

Yes

No

If any box in (A-14) is marked "No", continue to question (A-15).

Note: Amounts are cumulative if the Applicant is applying for more than one type of service.

(A-15) If any box in (A-14) is marked "No", provide the following information. Clarify and explain the Applicant's deposit policy (reference by tariff page number). Provide a detailed explanation of why the Applicant's superior financial position limits any risk to Arizona consumers.

Applicant will not collect advances, prepayments or deposits. See Attached Financials.

(A-16) Submit copies of affidavits of publication that the Applicant has, as required, published legal notice of the Application in all counties where the Applicant is requesting authority to provide service.

Note: For Resellers, the Applicant must complete and submit an Affidavit of Publication Form as Attachment "C" before Staff prepares and issues its report. Refer to the Commission's website for Legal Notice Material (Newspaper Information, Sample Legal Notice and Affidavit of Publication). For Facilities-Based Service Providers, the Hearing Division will advise the Applicant of the date of the hearing and the publication of legal notice. Do not publish legal notice or file affidavits of publication until you are advised to do so by the Hearing Division.

(A-17) Indicate if the Applicant is a switchless reseller of the type of telecommunications services that the Applicant will or intends to resell in Arizona:

Yes

No

If "Yes", provide the name of the company or companies whose telecommunications services the Applicant resells.

**The company intends to resell services provided by Qwest, Global Crossing, Earthlink, XO Communications, USSignal, PAETEC and Covad Communications**

(A-18) List the States in which the Applicant has had an application approved or denied to offer telecommunications services similar to those that the Applicant will or intends to offer in Arizona:

Note: If the Applicant is currently approved to provide telecommunications services that the Applicant intends to provide in Arizona in less than six states, excluding Arizona, list the Public Utility Commission ("PUC") of each state that granted the authorization. For each PUC listed provide the name of the contact person, their phone number, mailing address including zip code, and e-mail address.

**Approved: The Applicant is authorized to provide long distance service in Alabama, California, Connecticut, Illinois, Iowa, Florida, Kentucky, Michigan, Minnesota, New York, North Carolina, Pennsylvania, Texas, Washington and Wisconsin and authorized to provide local exchange service in Wisconsin, California, Georgia, Michigan and New York.**

(A-19) List the States in which the Applicant currently offers telecommunications services similar to those that the Applicant will or intends to offer in Arizona.

Note: If the Applicant currently provides telecommunication services that the Applicant intends to provide in Arizona in six or more states, excluding Arizona, list the states. If the Applicant does not currently provide telecommunications services that the Applicant intends to provide in Arizona in five or less states, list the key personnel employed by the Applicant. Indicate each employee's name, title, position, description of their work experience, and years of service in the telecommunications services industry.

**The Applicant is currently offering long distance service in Alabama, California, Connecticut, Illinois, Iowa, Florida, Kentucky, Michigan, Minnesota, New York, North Carolina, Pennsylvania, Texas, Washington and Wisconsin. The Applicant is currently offering local service in Wisconsin.**

(A-20) List the names and addresses of any alternative providers of the service that are also affiliates of the telecommunications company, as defined in R14-2-801.

**None.**

(A-21) Check here if you wish to adopt as your petition a statement that the service has already been classified as competitive by Commission Decision:

Decision # 64178 Resold Long Distance

Decision # 64178 Resold LEC

Decision # 64178 Facilities Based Long Distance

Decision # 64178 Facilities Based LEC

## B. FINANCIAL INFORMATION

(B-1) Indicate if the Applicant has financial statements for the two (2) most recent years.

Yes

No

**ARIZONA CORPORATION COMMISSION  
STAFF'S THIRD SET OF DATA REQUESTS TO  
TCO NETWORK, INC. ("TCO")  
Docket No. T-20552A-07-0537  
August 30, 2011**

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**JFB3-18.** Please submit a PDF file of your responses to this data request to [JBostwick@acc.gov](mailto:JBostwick@acc.gov)

**RESPONSE:** A complete PDF copy of this data request has been submitted to [JBostwick@acc.gov](mailto:JBostwick@acc.gov) on August 30, 2011.

All Contacts Providing Information/Response for the above question:

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