

E-01345A-11-0224

ORIGINAL



0000129167

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Deb Reagan

Phone: 2011 AUG 30 P 3: 28

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION DOCKET CONTROL

Opinion No. 2011 98436

Date: 8/29/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: John and Jennifer Johnson

Account Name: John and Jennifer Johnson

Home:

Street:

Work:

City: Surprise

CBR:

State: AZ Zip: 85379

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

***** E-01345A-11-0224 *****

Arizona Corporation Commission DOCKETED

AUG 30 2011

DOCKETED BY [Signature]

Customer sent the following -

August 18, 2011

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

RE: Docket # E-01345A-11-0224

This is to inform you of our OBJECTION to the APS rate increase. My husband and I are still trying to regain our financial stability after the loss of my job in 2008. It has been a constant effort personally, and now with further money demands from APS - well, this is just NOT RIGHT. I understand that rates go up, but the proposed increase is really INEXCUSABLE. Please take us into consideration as well as the other families that this will harm. Just look around your own neighborhoods and see the empty homes because people have lost their jobs and can't afford their current bills. Please help the economy and families in need NOT the companies that already have gold lining their pockets from our hard earned money.

Regards,

John Johnson. Jr.
Jennifer Johnson

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Surprise, AZ 85379
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 8/29/2011

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