

E-01345A-11-0224

ORIGINAL



0000129121

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM RECEIVED

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

2011 AUG 29 AM 11:53

Priority: Respond Within Five Days

AZ CORP COMMISSION

Opinion No. 2011 - 98352

DOCKET CONTROL

Date: 8/26/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Bill

Davidson

Account Name:

Bill Davidson

Home: (000) 000-0000

Street:

n/a

Work:

City:

Phoenix

CBR: bdavids@gmail.com

State:

AZ Zip: 85034

is: E-Mail

Utility Company. Arizona Public Service Company

Division:

Electric

Arizona Corporation Commission

Contact Name:

For assignment

DOCKETED

Contact Phone: (602) 250-2280

Nature of Complaint:

AUG 29 2011

-----Original Message-----

From: Bill [mailto:bdavids@gmail.com]

Sent: Wednesday, August 24, 2011 10:29 AM

To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web; Utilities Div - Mailbox

Subject: APS rate increase

DOCKETED BY [Signature]

Esteemed Commission Member,

I received a public notice from APS with my latest bill, telling customers they are asking your permission to raise customer rates by an average of 6.6%. I find this to be disheartening and ask you to please reject this attempt.

I am in favor of free market principles, but this is not a case in which a company can charge whatever they want. APS operates as a de facto monopoly; I cannot simply choose to take my business elsewhere. They have all the leverage, therefore I appeal to your fairness.

This is the toughest of economic times - the absolute worst time for APS to raise rates in such a draconian manner. They're not making as much profit these days, so they figure to pass the pain down to the customer. Do they not understand we are struggling too? They come to us for more money because they're not doing as well in recent years.

I would counter with, "Neither are we. Run your business more efficiently. Adapt to what is happening. Make sacrifices like the rest of us have had to."

Significantly raising the cost of any necessity for life is a dangerous move, and the thought of Arizona's lower income residents having to choose between paying a ballooned electric bill, or buying food, is heartbreaking.

My work schedule precludes me from attending the hearing, but I trust you will do the right thing and stop APS

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**UTILITY COMPLAINT FORM**

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from sticking us up for more money at the worst time possible.

Thank you for your time.

-Bill Davidson  
North Phoenix

PS: Apologies if this case is not assigned to you; I didn't know exactly who to single out. :)  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

8/26--opinion entered into database and docketed.  
\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

**Date Completed: 8/26/2011**

**Opinion No. 2011 - 98352**

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