

Antonio Gill

ORIGINAL

From: GARY RAY [1gdray@gmail.com]
Sent: Wednesday, March 23, 2011 11:42 AM
To: Newman-Web; Burns-Web; Pierce-Web
Subject: APS Smart Meter Install Program
Attachments: APS_NOTICE.PDF

**Smart Meter Generic
Investigation
E-00000C-11-0328**



Dear Commissioner:

I protest that APS is permitted to descend upon a neighborhood and give notice of meter upgrade as early as 18 hours later. They placed notice at my door on Tuesday. See Attachment. I do tax preparation work in my home and will find it disruptive to my business to be unable to schedule the expected power outage on such short notice.

-Gary Ray

Phoenix, AZ 85032

Arizona Corporation Commission
DOCKETED

AUG 29 2011

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2011 AUG 29 P 1:21

RECEIVED

Meter Upgrade Notification

To help us better serve your needs, we will be **exchanging your electric meter** for a new automated smart meter that offers many advantages, including:

- Automatic transmission of your usage, eliminating the need for a meter reader to visit your home.*
- Quicker outage restoration.
- Next day service if you choose to change your rate.
- Fewer trips to your home which helps the environment by reducing greenhouse gas emissions.
- Up-to-date information about your daily usage online at aps.com.

We plan to exchange your meter on one of the following dates.

**Wednesday, Mar 23, 2011 Or Thursday, Mar 24, 2011
between 07:00 a.m. and 04:00 p.m.**

APS will make every effort to minimize any inconvenience. However, when the meter is exchanged, you will experience a **momentary loss of power**. In preparation for this brief **momentary loss of power**, we recommend you take the following actions prior to the scheduled outage:

- **Turn off or unplug sensitive electronic equipment such as computers, fax machines, audio/video equipment.**
- **As a safety precaution, please be sure to unlock any gates and/or breaker panels.**
- **Secure your dogs or other animals away from the electric meter and/or breaker panel.**

If, due to unforeseen circumstances, your meter exchange does not take place on the above noted dates and time, you will be notified of the rescheduled dates.

Any APS employee contacting you regarding official business will display proper identification.

If you have questions about this project, please contact 602-371-7171 in the Phoenix metro area or 1-800-253-9405 outside of Phoenix.

** Note: We will still require safe unassisted access to your meter for maintenance or inspection.*



aps.com