

Antonio Gill

ORIGINAL

**Smart Meter Generic
Investigation
E-00000C-11-0328**



From: Brad at Prescott [veeking@cableone.net]
Sent: Monday, August 15, 2011 10:07 PM
To: Newman-Web; Burns-Web; Pierce-Web; St
Subject: APS Scheduled Mter Exchange program; c

Dear members of the Corporation Commission;

Paul Newman (602) 542-3682 newman-web@azcc.gov	Brenda Burns (602) 542-0745 burns-web@azcc.gov	Gary Pierce (602) 542-3933 pierce-web@azcc.gov	Bob Stump (602) 542-3935 stump-web@azcc.gov	Sandra D. Kennedy (602) 542-3625 kennedy-web@azcc.gov
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I was frankly quite astonished at the sudden initiation of a program to replace the entire suite of power meters installed at every electric power delivery system connection point from APS power to homes, businesses, etc. with "Smart Meters." Said initiation was made with only a three day notice by hand delivery of a 'door hanger' and a business card delivered by two meter installers. I told them I did not want to have the so-called 'smart meter'. They said I had no choice and that to forestall and/or prevent the installation I had to contact APS at one of the phone numbers provided on the business card or at the web site listed. After two days of frustration and waiting times of over half an hour projected, I got concerned and then angry. Apparently APS's bureaucracy did not provide additional phone lines or answering personnel to cope with the exceptional demand for answers. This seems to be yet another unwise executive decision.

My concerns include these:

A. Why install 'smart meters' now and lay off a host of trained personnel when, of all things we need in our economy, we need employed personnel. This is not the time to lay off large numbers of personnel into an already growing unemployment pool. Whose decision was this and where, when, who and at what time did the Corporation Commission participate in oversight of this decision? Were you informed?

B. What is the benefit to end users of the 'smart meters'? Do any of the purported potential savings accrue to consumers or does it all go to benefit stockholders? This smacks of 'Big Brother' and I am concerned for the negative impact on consumer trust of monopolies.

C. Who was the individual that decided that NOW was the time to let go hundreds of meter readers? Does APS care about our economy? Does the Corporation Commission? Isn't this a fundamental purpose of your duties and responsibilities on behalf of the citizens of AZ?

I would appreciate your joint review of this process as I am certain that I am not the only one who is offended by this preposterous action. My MBA degree from Univ. of Southern California (1982) indicates that this seems to be an unwise business decision and flaunts one of the primary responsibilities of the Corporation Commission.

Arizona Corporation Commission

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Most sincerely,

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ARIZONA CORPORATION COMMISSION

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