

T-03471A-10-0498

ORIGINAL
OPEN MEETING AGENDA ITEM



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ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98271

Date: 8/24/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

AUG 25 2011

Complaint By: First: Dawn Last: Nolan

Account Name: Dawn Nolan

Home:

DOCKETED BY

Street:

Work:

City: Sun City

CBR:

is:

State: AZ Zip:

Contact Phone:

Utility Company: Cox Arizona Telcom , L.L.C. d/b/a Cox Communications

Division: Telephone

Contact Name:

Nature of Complaint:

*****OPINION OPPOSED*****

RE: Docket No. T-03471A-10-0498

Customer is opposed to the proposed rate increase being requested by Cox. Per customer, "an increase in rates is not acceptable with seniors social security income. Customer has been a client of Cox for the past 10 years and has always paid her bill on time therefore she should get a waiver from any further rate increases".
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 8/24/2011

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