

W-02169A-11-0238

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (520) 628-6550

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2011 - 97921

Date: 8/17/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jeff Last: White

Account Name: Jeff White

Home: (602) 541-2448

Street: P.O. Box 595

Work:

City: Salome

CBR:

State: AZ Zip: 85348

is:

Utility Company: Harrisburg Utility Company, Inc..

Division: Water

Contact Name: William Scott

Contact Phone: (928) 859-3982

Nature of Complaint:

DOCKET NO. W-02169A-11-0238
REFERENCE: Harrisburg Utility Company, Inc.

OPPOSED RATE INCREASE

The utility company is in the process of trying to raise their rates 25.7 percent. That is outrageous especially since they only service a town of maybe 1500 people, who three quarters of them are snowbirds. The ones who live here year round can't afford an increase in their water plan. They allow 8000 gallons of usage a month then anything after that is .45 cents a gallon. That's already a ridiculous price. This is not the city where jobs are easily available, again the ones who live here drive to Phoenix just to find work. There's hardly any money flowing through here during the summer.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and entered for the record in Docket Control.
End of Comments

Date Completed: 8/17/2011

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