

G-01551A-10-0458

ORIGINAL



0000128493

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98057

Date: 8/19/2011

Complaint Description: 08A Rate Case Items - Opposed  
19K Decoupling - Gas & Electric

First:

Last:

Complaint By: Michael

Dailey

Account Name: Michael Dailey

Home:

Street:

Work:

City: Surprise

CBR:

State: AZ Zip: 85387

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone: ( )

Nature of Complaint:

Docket No. G-01551A-10-0458

I am against this proposed rate increase and decoupling. A 15.5% increase in winter rates and 10.5% increase in summer rates is excessive. The decoupling is ridiculous. What is the incentive to be more energy efficient if I am going to give my savings to Southwest Gas? They want me to pay more so they can maintain their revenue for being more efficient? We all might as well just waste resources and stay at the some old rate.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

8/19

Emailed to Phoenix for docketing. FILE CLOSED.

\*End of Comments\*

Date Completed: 8/19/2011

Opinion No. 2011 - 98057

RECEIVED  
2011 AUG 22 P 1:44  
ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT

Arizona Corporation Commission

DOCKETED

AUG 22 2011

DOCKETED BY

G-01551A-10-0458

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Carmen Madrid

Phone:

2011 AUG 22 1 P

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011 98051

Date: 8/19/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Joseph

Fitzgerald

Account Name:

Joseph & Patricia Fitzgerald

Home: (

Street:

n/a

Work: (000) 000-0000

City:

Sun City

CBR:

State:

AZ Zip: 00000

is:

Utility Company:

Southwest Gas Corporation

Division:

Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer wanted to protest against the Southwest Gas increase request and especially on the decoupling situation. A lot of people are getting less money and the retirees on fixed incomes how can they afford to pay more. This is to much for the average person.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in docket no. G-01551A-10-0458. closed

\*End of Comments\*

Date Completed: 8/19/2011

Opinion No. 2011 - 98051