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DOCKET NO. W-01303A-09-0343 Testimony Summary

August 15, 2011

Arizona Corporation Commission
Docket Control
1200 W. Washington Street
Phoenix AZ 85007

DOCKET NO. SW-01303A-09-0343 to increase Arizona American Water waste water rates and charges in the Agua Fria Wastewater district

Testimony from Frederick G. Botha and Mary L. Botha
23024 N. Giovota Drive
Sun City West AZ 85375
Cell phone 415-971-4730
Email fgbotha45@gmail.com

- A.1 Request No 1 to AAW for information with 8 questions
- A.2 Cover letter response from AAW to Request No 1
- A.3 Response to question 1
- A.4 Response to question 2
- A.5 Response to question 3
- A.6 Response to question 4
- A.7 Response to question 5
- A.8 Response to question 6
- A.9 Response to question 7
- A.10 Response to question 8

- B.1 Request No 2 to AAW for information with 5 questions
- B.2 Response from attorney to Fred Botha
- B.3 Response from Fred Botha to attorney
- B.4 Response from attorney to Fred Botha
- B.5 Response from Fred Botha to attorney
- B.6 Response from attorney to Fred Botha
- B.7 Response from Fred Botha to attorney
- B.8 Response from Fred Botha to Tom Broderick on meeting

- C.1 Request to intervene
- C.2 Request No 1 to ACC for information with 5 questions
- C.3 Response from Maureen Scott

Arizona Corporation Commission
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W-01303A-09-0343

A.1

1 OF 2

415-971-4730 (cell)

23024 N Giovota Drive
Sun City West AZ 85375
July 7, 2011.

Messrs Thomas Broderick and Craig Marks
Arizona American Water
2355 West Pinnacle Peak Road, Suite 300
Phoenix, AZ 85027

Dear Mr. Broderick and Mr. Marks,

I have been granted intervention by Arizona Corporation Commission to present evidence and to ask questions on October 17, 2011, at the hearing for your application to increase AAW waste water rates and charges in the Agua Fria Wastewater district in terms of Docket No. W-01303A-09-0343.

My testimony and supporting exhibits have to be submitted before July 26, 2011, and I would like to complete this by July 22, 2011. If you would respond by email before July 15, 2011, I might have follow-up questions that you would respond to by July 22, 2011.

Please will you provide me with the following brief summary information below.

How long would it take typical water consumers to determine from the AAW or ACC internet websites what the dollar and percentage increases in water rates have been in the Agua Fria water district between January 1, 2006, and the time of your proposed increase, if it is approved?

How long would it take typical water consumers to read and understand the over 240 pages of financial information supporting your application for the increase?

How long would it take and how much would it cost for AAW to implement the following systems on your internet website to provide the previous information far more rapidly?

When a water consumer enters a water district code, account number and consumption amount on a computer screen, the associated history of water rate increases by total and by type for the last five years is displayed on the screen within a few seconds - just as you would enter your bank account number on a screen and the balance is displayed.

When a water consumer enters a water district code on a computer screen, summary totals are displayed on the screen by cost type in a costing system and by revenue type in a

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A.1

2 OF 2

separate revenue system to provide consumers with background information to support any water rate changes for the last five years. This would show clearly whether rate increases are investment related or cost shifting related.

Are AAW's water billing, water job costing, water process costing and water revenue accounting systems computerised and integrated with each other?

Are separate water costs and revenues allocated directly to the associated water district?
Are joint water costs and revenues allocated proportionately to the associated water districts?

Are table/file layouts of the water billing, costing and revenue systems published and available for checking?

Do AAW have any objections to Corte Bella water district drilling their own wells?
If not, would AAW be prepared to process only the waste water?

Do AAW publish financial bonuses granted to staff at the same time as water rates are increased?

I can be contacted at anytime on my cell phone at 415-971-4730.

Yours sincerely,



Fred G. Botha (signed F. Botha on Thursday, July 7, 2011)

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A.2



ARIZONA
AMERICAN WATER

Thomas M. Broderick P 623-445-2420
2355 W. Pinnacle Peak Rd., #300 F 623-445-2451
Phoenix, Arizona 85027
Thomas.Broderick@amwater.com

July 18, 2011

Fred G. Botha
23024 N. Giovota Dr.
Sun City West, Arizona 85375

Re: Arizona-American Water Company Rate Case
Docket Numbers W-01303A-09-0343 and SW-01303A-09-0343

Dear Mr. Botha:

Attached for your review are Arizona-American's **electronic** responses to Fred G. Botha's **First Set of Data Requests**.

Please contact me with any other questions you may have.

Very truly yours,

Thomas M. Broderick
Director, Rates and Regulation

Cc: Janice Alward, Attorney for ACC (jalward@azcc.gov)
Daniel Pozefsky, Attorney for RUCO (dpozefsky@azruco.gov)
Michele Van Quathem, Attorney for Verrado DMB (mvq@rcalaw.com)
Judith M. Dworkin, Attorney for Anthem Comm. Council (judith.dworkin@sackstierney.com)
Lawrence V. Robertson, Jr., Esq., Attorney for Anthem Comm. Council (tubaclawyer@aol.com)
Troy B. Stratman, Attorney for Corte Bella (tstratman@mackazlaw.com)
Jay Shapiro (jayshapiro@fclaw.com)
Craig Marks, Attorney for AZ American Water (craig.marks@azbar.org)

Attachments

W-01303A-09-0343

A.3

COMPANY: ARIZONA AMERICAN WATER COMPANY
DOCKET NO: W-01303A-09-0343

Response provided by: Sandy Murrey

Title: Rate Analyst

Address: 2355 W. Pinnacle Peak Rd., #300
Phoenix, AZ 85027

Company Response Number: Botha 1.1

- Q. How long would it take typical water consumers to determine from the AAW or ACC internet websites what the dollar and percentage increases in water rates have been in the Agua Fria water district between January 1, 2006, and the time of your proposed increase, if it is approved?
- A: Objection – The information sought is irrelevant because water rates are not the subject of this case. Without waiving this objection, Arizona-American does not know the answer to this question.

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A.4

COMPANY: ARIZONA AMERICAN WATER COMPANY
DOCKET NO: W-01303A-09-0343

Response provided by: Sandy Murrey

Title: Rate Analyst

Address: 2355 W. Pinnacle Peak Rd., #300
Phoenix, AZ 85027

Company Response Number: Botha 1.2

- Q. How long would it take typical water consumers to read and understand the over 240 pages of financial information supporting your application for the increase?
- A: Objection – The information sought is irrelevant because water rates are not the subject of this case. Without waiving this objection, Arizona-American does not know the answer to this question.

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A.5

COMPANY: ARIZONA AMERICAN WATER COMPANY
DOCKET NO: W-01303A-09-0343

Response provided by: Sandy Murrey
Title: Rate Analyst
Address: 2355 W. Pinnacle Peak Rd., #300
Phoenix, AZ 85027

Company Response Number: Botha 1.3

Q. How long would it take and how much would it cost for AAW to implement the following systems on your internet website to provide the previous information far more rapidly?

a) When a water consumer enters a water district code, account number and consumption amount on a computer screen, the associated history of water rate increases by total and by type for the last five years is displayed on the screen within a few seconds - just as you would enter your bank account number on a screen and the balance is displayed.

b) When a water consumer enters a water district code on a computer screen, summary totals are displayed on the screen by cost type in a costing system and by revenue type in a separate revenue system to provide consumers with background information to support any water rate changes for the last five years. This would show clearly whether rate increases are investment related or cost shifting related.

A: a). Objection – The information sought is irrelevant because water rates are not the subject of this case. Without waiving this objection, Arizona-American does not know the answer to this question.

b). Objection – The information sought is irrelevant because water rates are not the subject of this case. Without waiving this objection, Arizona-American does not know the answer to this question.

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A.6

COMPANY: ARIZONA AMERICAN WATER COMPANY
DOCKET NO: W-01303A-09-0343

Response provided by: Sandy Murrey

Title: Rate Analyst

Address: 2355 W. Pinnacle Peak Rd., #300
Phoenix, AZ 85027

Company Response Number: Botha 1.4

Q. Are AAW's water billing, water job costing, water process costing and water revenue accounting systems computerised and integrated with each other?

A: Objection – The information sought is irrelevant because water rates are not the subject of this case. Without waiving this objection, our systems are computerized but not fully integrated with each other.

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A.7

COMPANY: ARIZONA AMERICAN WATER COMPANY
DOCKET NO: W-01303A-09-0343

Response provided by: Sandy Murrey

Title: Rate Analyst

Address: 2355 W. Pinnacle Peak Rd., #300
Phoenix, AZ 85027

Company Response Number: Botha 1.5

Q. Are separate water costs and revenues allocated directly to the associated water district? Are joint water costs and revenues allocated proportionately to the associated water districts?

A: Objection – The information sought is irrelevant because water rates are not the subject of this case. Without waiving this objection, water costs and revenues are allocated in accordance with the uniform system of accounts and Commission requirements.

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A.8

COMPANY: ARIZONA AMERICAN WATER COMPANY
DOCKET NO: W-01303A-09-0343

Response provided by: Sandy Murrey

Title: Rate Analyst

Address: 2355 W. Pinnacle Peak Rd., #300
Phoenix, AZ 85027

Company Response Number: Botha 1.6

Q. Are table/file layouts of the water billing, costing and revenue systems published and available for checking?

A: Objection – The information sought is irrelevant because water rates are not the subject of this case. Without waiving this objection, I am not aware that table/file layouts of our systems are published.

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A.9

COMPANY: ARIZONA AMERICAN WATER COMPANY
DOCKET NO: W-01303A-09-0343

Response provided by: Sandy Murrey

Title: Rate Analyst

Address: 2355 W. Pinnacle Peak Rd., #300
Phoenix, AZ 85027

Company Response Number: Botha 1.7

Q. Do AAW have any objections to Corte Bella water district drilling their own wells? If not, would AAW be prepared to process only the waste water?

A: Objection – The information sought is irrelevant because water rates are not the subject of this case. Without waiving this objection, provided that each well is for the exclusive use of its owner, Arizona-American would not object to a resident drilling a water well. Arizona-American expresses no opinion concerning whether such drilling would be otherwise legal.

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A.10

COMPANY: ARIZONA AMERICAN WATER COMPANY
DOCKET NO: W-01303A-09-0343

Response provided by: Sandy Murrey

Title: Rate Analyst

Address: 2355 W. Pinnacle Peak Rd., #300
Phoenix, AZ 85027

Company Response Number: Botha 1.8

Q. Do AAW publish financial bonuses granted to staff at the same time as water rates are increased?

A: Objection – The information sought is irrelevant because water rates are not the subject of this case. Without waiving this objection, Arizona-American does not provide bonuses to staff that are triggered by water rate increases.

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B.1.

1 of 3

415-971-4730 (cell)

23024 N Giovota Drive
Sun City West AZ 85375
August 5, 2011.

Messrs Thomas Broderick and Craig Marks
Arizona American Water
2355 West Pinnacle Peak Road, Suite 300
Phoenix, AZ 85027

Dear Mr. Broderick and Mr. Marks,

I have been granted intervention by Arizona Corporation Commission to present evidence and to ask questions at the hearing for your application to increase AAW waste water rates and charges in the Agua Fria Wastewater district in terms of Docket No. W-01303A-09-0343.

The purpose of my questions is to determine when AAW will provide waste water consumers in the Anthem/Agua Fria water district with the information on their website required for consumers to make clear, informed decisions at the hearing to determine whether AAC should separate AAW's Anthem/Agua Fria water district. Current information on the AAW website is too complex and time-consuming for consumers to analyse and can easily led to rash, unfounded guesses at the hearing.

To support or oppose the separation of the Anthem/Agua Fria water district, waste water consumers need at least the following information for each billing area within the Anthem/Agua district :

- historical total water and waste water annual consumption for the last 3 - 5 years
- associated AAW historical water and waste water rates for each type of consumer for the last 3 - 5 years
- associated AAW cumulative revenue and cost summary and detailed information to match the water and waste water rates for the last 3 - 5 years

This information would enable waste water consumers:

- to determine AAW's cumulative to date profit/loss for each billing area
- to determine whether total AAW waste water costs to the Anthem/Agua Fria district are fair and reasonable
- to determine whether each billing area's portion of the total waste water costs are fair and reasonable
- to determine whether each billing area's waste water costs as a proportion of total water costs are fair and reasonable in the context of the past, present and projected future

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costs

- to determine how much of the proposed increases are the result of previous equipment installation and how much are the result of cost shifting from other districts
- to make informed decisions at the hearing from the information above

This information above is typical summary and detail information provided by businesses on their websites for their customers to track their services and to compare prices. Current computer information processing technology makes it possible and cost-effective to provide both summary and detail information to match the requirements of different users - including ACC management and staff, AAW management and staff, attorneys, water and waste water customers and others.

At present AAW do not provide comparable historical waste water rates on their website and the 240 pages of associated revenue and cost information is impossible for typical waste water consumers to manually extract and analyze clearly within reasonable time.

In an email to me on July 21, 2011, Mr. Craig Marks, attorney for AAW, confirmed that AAW need to update both their summary and detailed information revenue and cost information as well as their methods of allocation and processing:

'As to costs and revenues, as I explained to you, Arizona-American does not create financial statements on a district basis unless it is preparing a rate case. This is a very intensive process that requires many months and hundreds of employee hours to put together. One of the biggest challenges is to properly allocate overheads and shared costs/expenses/plant. And, as I understand it, you would want to be able to go further and be able to disaggregate the financial information so you could get financial statements for Corte Bella, for example. Again, I am pretty sure that the answer to your inquiry would be "I don't know." '

There is no need for such expensive and time-consuming manual extraction of information at AAW. Current low-cost, computer information processing technology provides businesses throughout the USA and the world with appropriate package and customised automated software solutions. If the financial formulae and algorithms used by AAW can be processed manually, they can be also automated - usually with significant savings in costs, staff and time.

Any doubts about what the new technology offers can easily be dispelled by running both systems side-by-side. To show that customers at this and at any future hearings urgently need rapid access to both summary and detailed information on computer screens, a prototype or feasibility project could be the first step for AAW to consider.

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Questions

1) According to standard computer project management procedures, how many man-days would it take to provide the following information on the AAW website?

(a) - historical total water and waste water annual consumption for the last 3 - 5 years

(b) - associated AAW historical water and waste water rates for each type of consumer for the last 3 - 5 years

(c) - associated AAW revenue and cost summary as well as detailed information to match the water and waste water rates for the last 3 - 5 years

2) How much would each type of information cost?

3) When would each type of information available for customers to use?

Yours sincerely,



Fred G. Botha (signed F. Botha on Friday, August 5, 2011)

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Fred B

thomas.broderick@

candrea.murrey@ar

Craig.Marks to me, Thomas show details Aug 9 (6 days ago) Reply

I have read your request and I cannot find specific requests for information. Instead, you discuss what it is that you want AAW customers to be able to do on AAW's web site. As we discussed, this would be better suited as part of your testimony.

From: Fred Botha [mailto:fgbotha45@gmail.com]
Sent: Friday, August 05, 2011 10:53 AM
To: Thomas Broderick; Craig.Marks
Subject: Questions
- Show quoted text -

Reply Reply to all Forward

Fred Botha to Craig.Marks show details Aug 10 (6 days ago) Reply

Hi, Craig,
Thanks for your feedback.
I am requesting specific summary and detailed information on historical rates, revenue and costs, outlined in my email, to be published on the AAW website, so that customers like myself can make informed decisions for the hearing. The current information on their website does not provide for this at all.
Also, when will it be available, how long in man-days will it take and how much will it cost?
Fred Botha

Add to calendar meet with Sandy at Tue Aug 16, 2011

Map this 2355 W Pinnacle Phoenix, AZ 8502

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B.4

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thomas.broderick@

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Fred Botha Hi, Mr. Marks and Mr. Broderick, I am attaching a letter requ. Aug 5 (10 days ago)

Craig.Marks Fred, I have read your request and I cannot find specific reque. Aug 9 (6 days ago)

Fred Botha Hi, Craig. Thanks for your feedback. I am requesting specific s. Aug 10 (6 days ago)

Craig.Marks to Sandra.Murrey, me. Thoma show details Aug 10 (6 days ago)

Reply

Fred,

Let me respond:

I am requesting specific summary and detailed information on historical rates, revenue and costs, outlined in my email, to be published on the AAW website, so that customers like myself can make informed decisions for the hearing. The current information on their website does not provide for this at all.

Fred, this is not a request for information. You are instead asking that AAW take specific actions. You should ask this in your testimony and specify why this is a good idea and how this could be done. I suggested that you find a utility web site to use as an instructive examples.

Also, when will it be available, how long in man-days will it take and how much will it cost?

We have already answered this question. We do not know.

Craig

From: Fred Botha [mailto:fgbotha45@gmail.com]

Sent: Wednesday, August 10, 2011 8:57 AM

To: Craig.Marks

Subject: Re: Questions

sandra.murrey
sandra.murrey@ar

Add to calendar
meet with Sandy at
Tue Aug 16, 2011

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Phoenix, AZ 8502

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Fred Botha Hi, Mr. Marks and Mr. Broderick, I am attaching a letter requ Aug 5 (10 days ago)

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Craig.Marks Fred, Let me respond: Fred, this is not a request for informat Aug 10 (6 days ago)

Fred Botha Hi Craig, My request is directly for information and access to it Aug 11 (5 days ago)

Fred Botha to Craig, Marks, Thomas, Sandra. show details Aug 11 (5 days ago) Reply

sandramurrey
sandramurrey@ar
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meet with Sandy a
Tue Aug 16, 2011
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2355 W Pinnacle I
Phoenix AZ 85027

Hi Craig,
My request is directly for information and access to it on their website - specific information to make an informed decision. Without this information any decision is guessing - not what ACC want during their hearing.

If AAW was asking you to make a decision on significantly increasing costs, wouldn't you expect easy and rapid access to the required information, especially as this is public and not privileged information. You can say that it is not a request for information but it is - whether AAW have to take any action or not in no way impacts my request for information.

I have already pointed out why it is a good idea - to make an informed decision. As you initially pointed out, this is about a specific hearing and the information I am requesting for the hearing, whatever other utility web sites provide or not. My detailed description of the AAW cumulative costs and revenue and historical rates take you through the process of making an informed decision. How will the ACC consider your lack of response to my question on costs and timing, when this type of question is standard computer estimating in any organization that uses computers to bill their customers monthly? If AAW can estimate costs and timing for a water or waste water project, then they can easily do this with my request. If AAW cannot provide it, then specify why.
Fred Botha.

- Show quoted text -

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Fred Botha

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Fred B

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thomas.broderick@

Craig Marks
craig.marks@azba

sandra.murrey
sandra.murrey@ar

Add to calendar
meet with Sandy at
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- Fred Botha Hi Craig, My request is directly for information and access to it Aug 11 (5 days ago)
- Craig.Marks to me, Thomas show details Aug 12 (3 days ago) Reply

Fred,
By my e-mail to you on August 10, I explained to you why Arizona-American could not answer your August 5, 2011, e-mailed questions.

To be clear, Arizona-American formally objects to the data request that you e-mailed to me on August 5, 2011. The questions are vague, burdensome, repetitive, argumentative, and have largely been already answered.

Craig
From: Fred Botha [mailto:fgbotha45@gmail.com]
Sent: Friday, August 05, 2011 10:53 AM
To: Thomas Broderick; Craig.Marks
Subject: Questions

Hi, Mr. Marks and Mr. Broderick,

- Show quoted text -

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B.7

Hi, Craig,

Thank you for your illuminating response.

How wonderful it is to see you in action, as a professional attorney and as a representative of the US legal profession, and to see AAW at the same time in action, as a customer service provider - especially from my perspective as an immigrant. I did not know what to expect but have always assumed that I would be dealing with the highest standards of fair play, especially in a public hearing such as this.

Also, what a surprise it is, after our repeated exchanges on my request for simple basic rate, cost and revenue information, to have you object to my request just before the testimony deadline and to berate my questions. What took you so long, especially as the questions are not vague, burdensome, repetitive, argumentative, and have not largely been answered? On the contrary, the questions are precise enough to make informed decisions, easily answered within current information technology standards, each question focuses on different aspects of the information required and is quite tame for someone, who wants to assist consumers. What's more, not one of my questions has been answered in a helpful way!

Also, it is fascinating to see that that we are living in such different worlds -

with completely different understanding of the meaning of the

words 'vague', 'burdensome', 'repetitive', 'argumentative', 'rates', 'costs', 'revenues'. All are quite simple for a consumer paying a water or waste water bill.

Perhaps the most entertaining aspect of all is that, if my requests for information are too vague or too demanding, how easy would it be for you or AAW to show me how to use the information available on their website to reach an informed decision?

Sadly, I am still no closer to what historical summary and detailed rates, cost and revenue information ACC or AAW or you consider to be necessary and helpful for consumers to make informed decisions.

Our correspondence would make such an interesting graduate school case study.

Thank you again for a wonderful, interesting, fascinating, entertaining introduction and experience.

Fred Botha.

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BoA

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BothaAngela

BothaBryan

BothaGlen

BothaRosanne

CrtBll

Egypt

Fascinating

Finance

Geico

Ggl

Golf2011

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Hrtfd

Ingram

Iran

JohannB

Kds

Kent

LbLf

Meeting at AAW

Fred Botha to Thomas, Sandra.Murrey, [show details](#) 12:32 PM (7 minutes ago)

Hi, Tom and Sandy,

Thank you for such a valuable meeting - I now have a much clearer idea of how your idea has been processed.

The answers to my questions need to come from your corporate office and not locally in Arizona. Also, your systems might change, if the purchase by Edmonton Power takes place. Rather than ask you to pass on my requests to anyone else, I would like to learn more without taking too much of her time. I will then be able to make specific suggestions (a summary and detailed information can be presented on your website - not only for this but for others in the future.

I intend to file my testimony this afternoon and from what I learn further from Sandy to produce something useful for the hearing.

Fred Botha.

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W-01303A-09-0343

C.1

June 20, 2011

Arizona Corporation Commission
Docket Control
1200 W. Washington Street
Phoenix AZ 85007

RE: MOTION TO INTERVENE in the Application of Arizona American Water company for the increase in its wastewater rates and charges in the Agua Fria Wastewater district.

DOCKET NO. W-01303A-09-0343

My name, address and contact information are listed below.

I wish to intervene in the application for increases in the wastewater rates and charges filed by Arizona American Water. I am a residential customer of the Utility and therefore have an interest in the ramifications of an additional increase in the wastewater rates.

I plan to submit sworn evidence at the hearing and to cross-examine the appropriate information technology representatives and staff of the Arizona Corporation Commission and Arizona American Water to determine what they require to publish the associated cost and revenue information on the water rates on their respective websites - to enable all those interested to access and evaluate the information easily, as happens with many other public and private corporations. Direct testimony and supporting exhibits will be pre-filed with the Commission on or before July 26, 2011, as required.

I hereby certify that a copy of this Notice of Intervention has been mailed to Arizona American Water, 2355 W. Pinnacle Peak Road, Suite 300, Phoenix AZ 85027.

Frederick G. Botha and Mary L. Botha
23024 N. Giovota Drive
Sun City West AZ 85375
Cell phone 415-971-4730
Email fgbotha45@gmail.com

CC: Arizona Corporation Commission (13)
Arizona American Water (1)

W-01303A-09-0343

C.2

Cell phone 415-971-4730
Email fgbotha45@gmail.com

23024 N Giovota Drive
Sun City West AZ 85375
July 13, 2011

Arizona Corporation Commission
Docket Control
1200 W. Washington Street
Phoenix AZ 85007

I have been authorised by you to intervene and to present evidence and to ask questions on October 17, 2011, at the hearing for your application to increase AAW waste water rates and charges in the Agua Fria Wastewater district in terms of Docket No.W-01303A-09-0343.

My testimony and supporting exhibits have to be submitted before July 26, 2011, and I would like to complete this by July 22, 2011. If you would respond by email, there might be an opportunity for me to submit any follow-up questions to you.

Please will you provide me with the following brief summary information below.

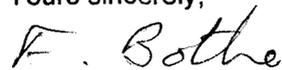
How long would it take and how much would it cost to produce on a separate page on your website brief (1 line) answers to the following questions?

What are the ACC water districts - separate and combined?
If they change, why and how is this done?

What would be the current cost of water if there was one combined rate in the state?
What would be the cost of waste water if there was one combined rate in the state?

What are the different stages in a water project from initiation to completion, including steps for intervention by consumers? For example, survey, initiation, release to public, challenge by public, ACC approval, progress, completion, rate increase, intervention, decision.

Yours sincerely,



Fred G. Botha

W-01303A-09-0343
c.3

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Fred B.

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Maureen Scott

Maureen Scott mscott@azcc.gov to me show details Aug 11 (4 days ago)

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Mr. Botha: Attached is the template letter and data request form for you to use to send your requests to Staff and the company in the Anthem/Agua Fria matter. I would send the requests both in hard copy and electronically. Please let me know if there is anything else that you need. Maureen Scott.

Ads

AAW ACM Addresses

agolf2011 Amzn aWood

azm2013 BartockP Bnvla

BoA

botha@modelsandcon

BothaAngela

BothaBryan

BothaGlen

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