

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISS. ...  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: ( )

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 95641

Date: 6/8/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Mrs. Last: Wilkes

Account Name: Mrs. Wilkes

Home:

Street: n/a

Work: (000) 000-0000

City: Tonopah

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Customer is opposed to the rate increase

She states that they are on a fixed income and have not received any cost of living increases through Social Security. She states that the CEO's of APS are earning around \$4 million a year and should be decreased. This is the wrong time to be asking for an increase especially with the economy being in the state that it is. She feels that APS should be looking for alternative methods for electricity.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0063. closed  
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8/10/11 opinion refiled in Docket No. E-01345A-11-0224. closed

\*End of Comments\*

Date Completed: 6/8/2011

Opinion No. 2011 - 95641

Arizona Corporation Commission

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