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Arizona American Water  
W-01303A-10-0448  
In Opposition

ORIGINAL

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2011 AUG -31 P 3:59

AZ CORP COMMISSION  
DOCKET CONTROL

ARIZONA CORPORATION COMMISSIONER

Arizona Corporation Commission  
DOCKETED

AUG 3 2011

DOCKETED BY 

DEAR MRS KENNEDY,

I AM WRITING YOU TO ASK THAT YOU DO NOT VOTE FOR THE PROPOSED WATER INCREASE SOON TO BE VOTED ON AUGUST 17TH. WE AS RESIDENTS OF SUN CITY GRAND ARE ON A FIXED INCOME AND RETIRED AND A RAISE IN OUR WATER RATES WOULD SURELY PUT US OVER THE EDGE. CONSIDER US SENIORS IN YOUR DECISION.

SINCERELY,



TONY AND MARGARET MESSINA.

7/23/11

July 25, 2011

Arizona Corporation Commission  
Commissioners Wing  
1200 W Washington  
Phoenix, AZ

To: Commissioners

Paul Newman, Brenda Burns, Gary Pierce, Bob Stump and Sandra D. Kennedy

From: Arizona Traditions Residents

Donna Dykstra and Vincent Immordino

Re: Docket #W-1303A-10-0448

Dear Commissioners:

It has recently come to our attention there is a possible increase in our water rates of 80%; this is an exorbitant amount. As we are both retired and in our later years, this would create a big burden on us since we are on a fixed income and everything is going up. As you must realize, the residents at Arizona Traditions as well as other senior communities in our area will all be affected.

We implore you to reconsider this enormous hike. We were not informed by American Water of this raise in rates; and when we heard that Agua Fria was going to increase rates we were not informed this included our water district. Had our community newsletter not informed us, we still would be in the dark.

Thank you for considering our request for a reduction or no increase at all at this time.

Sincerely,

Vincent Immordino

*Vincent Immordino*

Donna Dykstra

~~17605 W. English Rd.~~  
*Surprise, AZ 85374*  
*Donna Dykstra*

Carol K. & David G. Stevens

Surprise, AZ 85374-6434

Tel: [REDACTED]

July 29, 2011

Paul Newman, Commissioner  
Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington  
Phoenix, AZ 85007

RE: Docket No. W-01303A-10-0448  
Arizona American Water Company Rate Increase Request

We have lived in Sun City Grand for over 11 years and have never seen a map or been made aware that we are in the Agua Fria Water District! We were recently informed by our homeowner association that if Arizona-American Water Company's requested water rate request is approved by the Arizona Corporation Commission, our water bill could increase by over 80%! The homeowner association notice is the first time we have had any communication regarding both the increase and that we are in the Agua Fria District! Not only will our personal water bill increase, it will also increase our homeowner association dues in order to cover Sun City Grand's water use!

We do not believe we should pay for AAW's error in judgement for a multi-million dollar surface water treatment plant that was built for future customers, not existing residents. It is unfair for AAW to charge its existing customers when the purpose of this new facility was for future customers and currently not in full use because of their miscalculations.

Please reject AAW's request!

Sincerely,



David G Stevens



Carol K. Stevens

CC: Brenda Burns, Commissioner  
Bob Stump, Commissioner  
Sandra D. Kennedy, Commissioner ✓  
Gary Pierce, Chairman

John & Carole Some

~~XXXXXXXXXXXXXXXXXXXX~~

Surprise, AZ 85374

27, July 2011

Sandra D. Kennedy, Commissioner  
Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007

Dear Commissioner Kennedy,

It has come to my attention that Arizona American Water has applied for an 82% increase in the rate charged for water use in Surprise, AZ.

While I don't object to a reasonable increase, I find an 82% increase to be exorbitant at this time in our present economy. Not only will it nearly double my home water bill, it will also substantially increase my HOA fees.

Please consider a more reasonable increase, if absolutely necessary. If they really need 82% increase have them spread it out over 3-4 years. Thank you for your time.

Sincerely,

John T. Some  
Carole Jay Some

**Katherine Nutt**

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**From:** Myrna [myrnaholdredge@cox.net]  
**Sent:** Wednesday, July 27, 2011 2:14 PM  
**To:** Kennedy-Web  
**Subject:** Docket No. W-01303A-10-0448

Dear Ms. Kennedy,

I am a 71 year old woman who lives solely on a total of \$1300 per month Social Security income, and as a homeowner in Arizona Traditions, Surprise, AZ, I am horrified at the prospect of the potential and **ABSOLUTELY APPALLING 80% (EIGHTY PER CENT!)** rate of increase in water rates for the Agua Fria district. That increase, coupled with the associated potential increase in HOA fees, will be absolutely financially devastating to me!

Furthermore, I did not receive notification from Arizona American Water of their proposal regarding this matter, nor was I supplied with any maps indicating that my property was even in the Agua Fria District; therefore, any references to a rate increase in that district would not have alerted me that I could have personally been affected. Also, I was not notified of any public meetings that would have provided information to affected residents on this matter, thus I would have been completely blind-sided by future water bills reflecting those increases, had it not been for the notice of impending changes that our HOA posted.

I implore you, as a commissioner of the Arizona Corporation Commission, to please consider intervening and acting on behalf of citizens like myself to make sure this preposterous increase does not happen!

Thank you for your consideration.

Most sincerely,

Myrna Holdredge

[REDACTED]  
Surprise, AZ 85374

[REDACTED]  
E-mail [myrnaholdredge@cox.net](mailto:myrnaholdredge@cox.net)

**Katherine Nutt**

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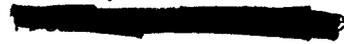
**From:** Shirley Snyder [sj\_snyder76@yahoo.com]  
**Sent:** Thursday, July 28, 2011 6:56 AM  
**To:** Kennedy-Web  
**Subject:** Water rate increase in Surprise

Re: Docket #W-01303A-10-0448

Dear Ms. Kennedy,

I am very concerned about the proposed water rate increase for Surprise...We are retired and live at Arizona Traditions...Being retired we do not have the possibility of wage increases, and as you are aware, investments now earn almost no interest, so large increases in living expenses hurt us very much. Also we know that it will also increase our association dues because of the extra money that will be needed to water our community landscaping.....therefore we will take a double hit..... We understand that there is probably a need for some increase, however we feel the proposed increase is crazy...Please vote for something sensible & reasonable.

Thank You  
Jim Snyder

  
Surprise, AZ 85374

**Katherine Nutt**

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**From:** Karen Gullish [karengullish@yahoo.com]  
**Sent:** Tuesday, July 26, 2011 1:07 PM  
**To:** Kennedy-Web  
**Subject:** Water Rate Hike...

"Council concerned about Az American water rate hike request; ACC sets new hearing date in Surprise"

Are you kidding me??? We all are having a difficult time at paying our bills without this CRAZY rate hike for the water...

DO NOT APPROVE this request for a rate hike in our water...

Thank you,  
Karen Gullish

**Katherine Nutt**

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**From:** william rodgers [bjr10375@hotmail.com]  
**Sent:** Wednesday, July 27, 2011 6:52 AM  
**To:** Kennedy-Web  
**Subject:** proposed water rate hike

The proposed water rate hike for Surprise, Az is outrageous. There must be a more reasonable alternative at this time.

William C. Rodgers

[REDACTED]

Surprise, Az 85374

## Katherine Nutt

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**From:** bodnarboatworks@juno.com  
**Sent:** Thursday, July 28, 2011 3:08 PM  
**To:** Kennedy-Web  
**Subject:** Docket #W-01303A-10-0448 - Complaint regarding Az American Water Issue

We were just informed by our Homeowner's Association that Arizona American Water is purposing to raise their rates by 82.89%. This is absurd! How come Arizona American Water has not notified the public of this proposal? We are a small business and when times get tough, we only raise our rates 1% to 5%, not almost 100%! How can a utility company raise their rates by almost 100% in this day and age, and all at one time? This is our formal, written complaint that we do not approve Arizona American Waters rate proposal and we will inform everyone we know in Surprise about this matter.

Thank you for your time,  
Mr. and Mrs. Dana Bodnar

**Katherine Nutt**

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**From:** bidruck@cox.net  
**Sent:** Sunday, July 31, 2011 6:12 PM  
**To:** Kennedy-Web  
**Subject:** Docket NO. W-01303A-10-0448

July 31, 2011  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007  
Re: Docket NO. W-01303A-10-0448

Members of the Board

My wife and I are both retired and living on a fixed income. We bought our home from Standard Pacific in Cortessa Development 3 years ago. When the cost of homes were higher. We have had to make many changes in our life style to stay in our house.

This increase that Arizona American Water is asking for is outrageous. They made a bad decision when they built the treatment plant. Now they are asking us to pay for it. It's wrong and they should not be granted the rate-hike. It should be dropped and reopened for discussion.

Also we knew nothing of this rate-hike until it was brought to our attention at the home owners meeting and every one I've spoken to is saying the same thing. We were also surprised to find out that we are in the Auga Fria water district.

Please consider the impact this will have on all the home owners.

Sincerely,

Russell J. Druckenmiller

  
Waddell, Arizona 85355

**Katherine Nutt**

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**From:** Dave Farrand [davefarrand2@cox.net]  
**Sent:** Thursday, July 28, 2011 5:53 AM  
**To:** Kennedy-Web  
**Subject:** Utility Company rate increase requests

Dear Sir/Madam:

As you and your cohorts represent the only line of defense against a monopoly existing as to utility rates, I am asking you to vehemently oppose any rate increase by Southwest Gas. Their actions, combined with American Water's wanting an 82% increase, border on the ridiculous! In this economic environment, what these utility companies are saying is "regardless of how many customers we ultimately have, we demand a certain level of revenue" --- what company wouldn't want this!!! It is you who can bring them to their senses by NOT allowing increases to existing customers to pay for their faulty projections made years ago. And you represent our only line of defense against these monopolistic tendencies which become far too convenient for utility companies. Thank you!

Regards,

Dave Farrand  
Surprise, AZ

Ralph Wirebaugh

Surprise, AZ. 85374

July 25, 2011

Chairman Gary Pierce  
Commissioner Brenda Burns  
Commissioner Sandy D. Kennedy  
Commissioner Paul Newman  
Commissioner Bob Stump

Arizona Corporation Commission  
Commissioners Wing  
1200 West Washington  
Phoenix, AZ 85007-2996

REF: DOCKET NO. W-01303A-10-0448

Dear Chairman Pierce and Commissioners:

I am writing you to oppose the proposed rate increase by Arizona American Water for Sun City Grand portion of Surprise Arizona amounting to approximately 83%. Outrageous! You and your Commission have a Constitution charge to enable a Utility provider to earn a fair and reasonable return on investment. By proposing such a rate increase Arizona American Water seems to believe Sun City Grand should pay for their Management mistakes.

I understand that Arizona American Water took a chance on building a large water treatment plant in the West Valley in anticipation of serving thousands of new homes planned in the area. This would have paid AAWC handsomely if the housing balloon hadn't burst slowing construction to a near standstill. Hardly makes sense for Sun City Grand to bare the brunt of management faulty foresight.

AAWC has exhibited bad faith to those of us in Sun City Grand. The proposed rate increase application had been submitted before my HOA and our City Council was aware of this until word had leaked out after the application was submitted. The AAWC obviously believed an uproar would

Ralph Wirebaugh  
July 25, 2011  
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have been substantial to they took what can be described as a shady method of filing the rate increase. I believe the housing boom will pick up after we the economy gets more settled and producing again. It will simply be a little later than AAWC anticipated. Still no reason to smack the people in Sun City Grand with an 83% rate increase. We have already paid for our water infrastructure when we brought our homes in Sun City Grand.

I urge you and your fellow commissioners to disapprove the application of Arizona American Water and any others that attempt to make the residents of Sun City Grand carry a heavier burden for utility rates. An increase on the residents will further mean in increase in costs for our HOA increasing there charge as well.

Thank you for your support.

Sincerely,

A handwritten signature in cursive script that reads "Ralph Wirebaugh". The signature is written in black ink and is positioned above the printed name.

Ralph Wirebaugh