

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

2011 AUG -1 P 12:41

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2011 97420

Date: 7/28/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Cassandra Last: Hagg

Account Name: Cassandra Hagg Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Sun City CBR:

State: AZ Zip: 00000 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

Consumer received notification that APS has filed for a rate increase. Consumer is opposed to the rate increase that the utility company is requesting. She states that they have done upgrades to their home and it didn't help lower the bill any. A new meter was also installed and they called the utility company and was told that the meter was operating correct.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0063. closed  
\*End of Comments\*

Date Completed: 7/28/2011

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Arizona Corporation Commission  
DOCKETED

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