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P.O. Box 711
Tucson, Arizona 85702

UniSourceEnergy
SERVICES

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AZ CORP COMMISSION
DOCKET CONTROL
July 28, 2011

Arizona Corporation Commission

DOCKETED

JUL 28 2011

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Docket Control
Arizona Corporation Commission
1200 W. Washington
Phoenix, Arizona 85007

Re: Customer Assistance Residential Energy Support ("CARES") Pricing Plan Reports
Docket Nos. E-04204A-04-0744 and G-04204A-04-0744, Decision No. 67434

Enclosed please find the semi-annual report for UNS Electric, Inc. and UNS Gas, Inc.'s, collectively UES, CARES Discount Program. In compliance with Decision No. 67434 (December 3, 2004), UES is hereby reporting on CARES program participation levels, as well as program cost recoveries and expenditures related to the CARES program deferral account balance for January through June 2011.

If you have any questions, please contact me at (520) 884-3680.

Sincerely,

Jessica Bryne
Regulatory Services

cc: Steve Olea, ACC
Julie McNeely-Kirwan, ACC
Compliance, ACC

UNS Electric, Inc. CARES Discount Program - Summary of Total Program Expenses

January - June 2011

	Participation	kWh	Discount	Avg. Discount	Administrative Expenses	Marketing Expenses
January:	9133	8,383,207	\$15,978.97	\$1.75	\$1,005.63	\$4,029.94
February:	9138	6,988,796	\$15,681.63	\$1.72	\$2,157.85	\$4,075.05
March:	9171	6,550,547	\$17,203.38	\$1.88	\$2,249.03	\$0.00
April:	9127	5,427,196	\$16,025.69	\$1.76	\$1,904.98	\$37.50
May:	9083	5,375,101	\$15,780.98	\$1.74	\$1,337.74	\$0.00
June:	9072	7,054,780	\$16,530.50	\$1.82	\$4,031.22	\$0.00
Totals:	54,724	39,779,627	\$97,201.15	\$1.78	\$12,686.45	\$8,142.49

Total Discount and Expenses	Avg. Monthly Customer Participation	Avg. Discount
January - June 2011	January - June 2011	January - June 2011
\$118,030.09	9,121	\$12.94

UNS Electric, Inc. CARES Medical Discount Program - Summary of Program Discount and Count

January - June 2011

	Participation	kWh	Discount	Avg. Discount	Administrative Expenses	Marketing Expenses
January:	297	338,468	\$913.00	\$3.07	\$0.00	\$0.00
February:	299	276,691	\$882.80	\$2.95	\$0.00	\$0.00
March:	309	291,797	\$1,040.70	\$3.37	\$0.00	\$0.00
April:	317	245,253	\$952.95	\$3.01	\$0.00	\$0.00
May:	323	257,021	\$962.59	\$2.98	\$0.00	\$0.00
June:	332	350,178	\$1,060.49	\$3.19	\$0.00	\$0.00
Totals:	1,877	1,759,408	\$5,812.53	\$3.10	\$0.00	\$0.00

Total Discount and Expenses	Avg. Monthly Customer Participation	Avg. Discount
January - June 2011	313	\$18.58
\$5,812.53	313	\$18.58

Total Disconnections 0

UNS Gas, Inc. CARES Discount Program - Summary of Total Program Expenses

January - June 2011

	Participation	Therms	Discount	Avg. Discount	Administration Expenses	Marketing Expenses
January:	10,362	891,100	\$113,006.25	\$10.91	\$782.89	\$6,514.14
February:	9,369	759,013	\$100,034.10	\$10.68	\$2,519.45	\$6,597.99
March:	10,518	646,072	\$91,322.25	\$8.68	\$1,766.84	\$0.00
April:	10,429	456,511	\$67,114.80	\$6.44	\$1,240.25	\$37.50
May:	10,312	140	\$61.80	\$0.01	\$1,938.04	\$0.00
June:	10,182	(111)	-\$16.65	\$0.00	\$3,337.09	\$0.00
Totals:	61,172	2,752,725	\$371,522.55	\$6.07	\$11,584.56	\$13,149.63

Total Discount and Expenses	Avg. Monthly Customer Participation
January - June 2011	January - June 2011
\$396,256.74	10,195
	Avg. Discount
	January - June 2011
	\$38.87