

W-02169A-11-0238

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 97316

Date: 7/26/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Dennis Nielson

Account Name: Dennis Nielson

Home: [Redacted]

Street: [Redacted]

Work:

City: [Redacted]

CBR:

State: [Redacted]

is:

Utility Company: Harrisburg Utility Company, Inc..

Division: Water

Contact Name: William Scott

Contact Phone: (928) 859-3982

Nature of Complaint:

Owner of company says in notice to users that there's been no increase since 2001. Mr. Nielson says that's not correct. Since this owner has taken over, he's done nothing to upgrade or maintain system. He wants to change base rate minimum usage from 8000 gals. to 3000 gals. Mr. Nielson thinks that's totally uncalled for. Mr. N. would like ACC to closely look at this rate request; he says owner is using company for his own personal gain--two of companies he uses for adjunct services are his. They've been fighting him for two years because he built a storage building/shed over a drain, causing flooding of entire street. County finally got him to remove it. Long and short of it is Mr. Nielson says he's against increase, at least until they offer some upgrades/repairs which have been overlooked for too long.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/26 -- opinion entered into database and will be docketed in W-02169A-11-0238. ****CLOSED****

End of Comments

Date Completed: 7/26/2011

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ARIZONA CORPORATION COMMISSION DOCKET CONTROL

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