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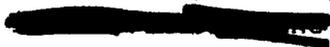
W-01303A-10-0448

ORIGINAL

Date: July 25, 2011

To: Arizona Corporation Commission (Docket #W-01303A-10-0448)

From: William and Cynthia Kroger



Surprise, AZ 85374

RECEIVED

2011 JUL 26 P 4:19

AZ CORP COMMISSION
DOCKET CONTROL

I live in Surprise, AZ and I recently became aware that Arizona-American Water Company has requested an 82.89% increase in the water rate. I am shocked and upset by this request. I am shocked because I wasn't aware that I lived in the Agua Fria Water District but mainly because any increase to a utility bill of 82.89% is outrageous. How can an increase of this magnitude be justified. It is my understanding that the justification is based on the construction of a larger than needed water plant. If in fact, Arizona-American Water Company built a largely unused water facility because they mistakenly anticipated a huge increase in the population in the Agua Fria Water District, then they should be forced to downsize their operation and pay for their own poor planning. I am upset about this proposal not only because of future increases to my water bill but also because the quality of my water has actually decreased. I have lived in Sun City Grand for almost six years but in the last year my wife and I noticed that our glasses, silverware and other items we wash in our dishwasher have become cloudy, spotted, and stained. I now find out that to show an increased need for that new water facility, Arizona-American Water Company no longer uses water from a water pumping facility that sits across the street from my house. They want me to pay more on my monthly water bill and for this I get a decrease in the quality of my water. In addition, any increase could result in an increase in my Sun City Grand yearly assessment to cover an increase in their water bill. I implore your commission to scrutinize any increase requested by Arizona-American Water and use common sense in the approval of any increase in the water rate for the Agua Fria Water District.

Arizona Corporation Commission
DOCKETED

JUL 26 2011

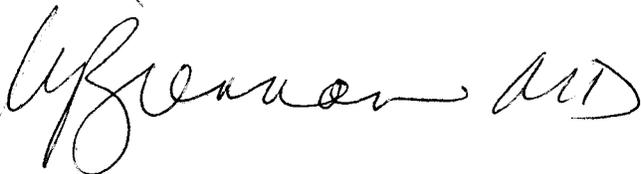
DOCKETED BY

William E. Kroger, SR

To: Mrs. Sandra Kennedy:

There is great concern within our community concerning the rate hike increase proposed for our water. Please do everything in your power to make sure we are not being penalized in the present for future projections.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dr. Michael J Brennan MD".

Dr. Michael J Brennan

A thick, black horizontal redaction bar covering several lines of text.

Surprise, AZ 85374

ARIZONA CORPORATION COMMISIONER

DEAR MRS KENNEDY,

I AM WRITING YOU TO ASK THAT YOU DO NOT VOTE FOR THE PROPOSED WATER INCREASE SOON TO BE VOTED ON AUGUST 17TH. WE AS RESIDENTS OF SUN CITY GRAND ARE ON A FIXED INCOME AND RETIRED AND A RAISE IN OUR WATER RATES WOULD SURELY PUT US OVER THE EDGE. CONSIDER US SENIORS IN YOUR DECISION.

SINCERELY,

Ellen Ross Lucille Spangler

ELLEN ROSS AND LUCILLE SPANGLER

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Surprise, AZ 85387

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Mrs. Kennedy
1200 West Washington
2nd Floor
Phoenix, AZ 85007

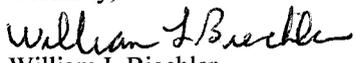
Dear Mrs. Kennedy,

I am writing to ask that you please deny the water rate increase that is proposed by The Arizona-American Water Company. In my humble opinion, it is ridiculous for any entity to seek an 82.89% increase in a service that could make a profit at current rates, if operated properly.

It is my understanding, that AAW is trying to recapture costs associated with the construction of a new plant. I also understand that this new facility was constructed to serve expected new expansions in their operating system. Because these expansions did not happen, should not be the burden of existing customers.

If you find it necessary to grant an increase, please consider making it an assessment that could be paid monthly, but not be an increase in the water rate. An increase in the water rate would penalize me for as long as I am on their system.

Cordially,


William L Biechler

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