

W-02169A-11-0238



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone Fax:

Priority: Respond Within Five Days

Inquiry No. 2011 - 96942 Date: 7/15/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Erik & Susan Last: Dewar

Account Name: Erik & Susan Dewar Home

Street: Work:

City: Salome CBR:

State: AZ Zip: 85348 is:

Utility Company: Harrisburg Utility Company, Inc..

Division: Water

Contact Name: Arizona Corporation Commission

Contact Phone:

Nature of Complaint: DOCKETED

(Docket No. W-02169A-11-0238)

JUL 21 2011

Erik & Susan Dewar

Salome, AZ 85348-2708

DOCKETED BY

RECEIVED
2011 JUL 21 P 12: 53
AZ CORP COMMISSION
DOCKET CONTROL

Re: Rate Increase proposal - Harrisburg Utility Company, Inc., Salome, AZ

Dear Sir or Madame:

We are writing to express our concerns about the proposal rate increase for our water. While a rate increase may be needed, the proposed increase is too great and not justified based on "unaudited Test Year Results" showing an operating loss for one year. An audit should be conducted to determine whether the reported loss is due to increased operating costs that will continue forever, or due to a one-time cost that will not occur.

The proposed increases for water usage are excessive. We understand that rates need to go up after 10 years at the same rate, but the plan should be carefully reviewed.

Specifically, we object to the lowering of the number of gallons allowed under the lower rate) proposed number of gallons reduced from 8,000 to 3,000). Anyone with any landscaping at all uses more than 3,000 gallons a month. We frugally utilize drip irrigation to our landscape (primarily native plants - no high water users), and our usage was 7,110 gallons in June of this year.

Under the proposed rate increases, using our bill for June as an example, our water bill would increase from \$37.33 to \$46.43 (both before tax), which is a 24.4% increase. We feel this is an excessive increase, especially considering the fact that our government says there is no inflation. If our income isn't going up why are our basic necessities going up so much?

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you for considering our comments.

Sincerely,

Erik H. Dewar
Susan E. Dewar
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/15
Emailed to Phoenix for docketing.
FILE CLOSED.
End of Comments

Date Completed: 7/15/2011

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