

W-01303A-09-0343  
SW-01303A-09-0343

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2011 96932

Date: 7/15/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Leroy Last: Stuba

Account Name: Leroy Stuba

Home: (602) 634-6343

Street: [REDACTED]

Work:

City: Surprise

CBR:

State: AZ Zip: 85374

is:

RECEIVED  
2011 JUL 20 1 P 3: 58  
Z CORP COMMISSION  
DOCKET CONTROL

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (602) 542-2109

Nature of Complaint:

DOCKET NOS. W 01303A 09 0343 SW 01303A 09 0343 OPPOSED RATES SUN CITY GRAND

From: LStuba [mailto:lstuba@cox.net]  
Sent: Wednesday, July 13, 2011 7:14 PM  
To: Utilities Div - Mailbox  
Cc: mitzi.mills@scgcam.com; Doc; Bill; Ernie J; Frank S; Frenchie; Jerry S; Joe Puhl; Joe/Gail, Mary  
Lynn/Wifey; Paul Machalicek; RJHARSCHFELD@aol.com  
Subject: Arizona American Water Rate Hikes

Arizona Corporation Commission

DOCKETED

JUL 20 2011

To Whom it May Concern: Arizona Corporation Commission / Consumer Services Section  
Docket # W-01303A-10-0448

DOCKETED BY [Signature]

Please consider this letter a formal complaint, regarding the " OUTRAGEOUS " water rate increase request by the Arizona American Water Corporation. The increase is scheduled for the Agua Fria Water District and City of Surprise, and the Sun City Grand Retirement Complex. They are requesting an 82% increase from current rates.

When most of Us moved here from a variety of areas, and walks of life to retire. Most are here on budgeted and fixed incomes with no increases from Our Federal Government to cover any cost of living allowances that have occurred. We were not asked or solicited by the water Company about building a 72 million dollar water treatment plant for the area. It was apparent that they made the decision to do so without any body approving it and rolled the dice on a cum that they would recoup their investment. Well guess what the Economic crunch came and now they are hanging out for their monies, Well that is what happens when you roll the dice !!!!!

Now " We the People" that never asked for it in the first place are expected to shoulder the burden of their

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inability to make timely, proper, and intelligent decisions on how to manage a Corporation in a manner that would make a profit without "Gouging Us" into financial situations that are going to hurt and affect several people in this Development, due to rate increases and HOA increases

Consider that if at all, this request is honored, How will they survive if in the least 50% of the homes go up for sale or Foreclosure. Where will money come from then????? The Federal Government ?????? OOOOPS I forgot they are on the verge of BANKRUPTCY !!!! Just like We will be if this rate increase is passed !!!!

Thank you for reading and listening

Sincerely

Mr. & Mrs LeRoy J. Stuba  
19925 N. SummerDream Dr.  
Surprise, Az. 85374

623-546-3434  
lstuba@cox.net  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Docketed  
\*End of Comments\*

Date Completed: 7/15/2011

Opinion No. 2011 - 96932

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