

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 96899

Date: 7/14/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Norbert J.

Murphy

Account Name: Norbert J. Murphy

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Arizona Corporation Commission

Contact Phone:

Nature of Complaint:

(Docket No. E-01345A-11-0224)

June 30, 2011

Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

DOCKETED

JUL 19 2011

DOCKETED BY [Signature]

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AZ CORP COMMISSION
DOCKET CONTROL

Subject: APS (Arizona Public Service Co & other utilities) continual request for rate increases

References #1: APS Flyer (included in May 25, 2011 Subscriber Billing) on application for a TCA (Transmission Cost Adjustment) for retail customers resulting in a 1.79% or 2.27% per month increase per residential customer.

Reference #2 Arizona Republic June 1, 2011 Business Section Article on utilities wanting to give decoupling a whirl basically to maintain their current revenue base which I guess covers their fixed costs.

Dear Arizona Corporation Commission,

Enough is enough. How dare they state they must retain "their revenue base". How about my and all residential customers' fixed income revenue base. How do we protect our fixed income base. Can we go to the bank and demand more earnings on any money we might have in order to maintain our retirement base? I think not.

The government also tells us our cost of living hasn't increase so we don't get a cost of living increase in our social security benefit, yet everything keeps going up in cost, thus causing a diminishing of our revenue base. It's time to say "no" to passing additional cost back to their customers. As a result "APS" and other utilities might have to tighten their belts and eliminate redundant positions and freeze salary increases, etc. I hope that "APS" and other utilities do not have a blanket automatic approved amount of earnings (% above cost or total expenditure) that they are allowed to make (entitled to earn over cost). If they do, this takes away any

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incentives on their part to do things more efficiently. I am of the opinion some of the utilities already have this benefit. I was also of the opinion when the water companies started having a separate cost item for waste water, they had already did their so called decoupling so lets not have more from them.

Now here's a novel approach that I would lie to see the Arizona Corporation Commission consider. Instead of giving "APS" any part of the requested 1.79% or 2.27% increase, lets force "APS" to give everyone of their customers a 10% reduction on every bill as a fee or rent for using the customers' grid items (namely the electrical wires, receptacles, sockets, etc, within our homes) (all of which we paid for when building our houses) to get their power to the electrical appliance or light we may be using, allowing them to right to charge us for power used. This is no different then what the power companies do to a wind farm electrical source. They charge the wind farm organization a fee for using the electric companys power grid already in place for moving the alternate generated power.

Arizona Corporation Commission say "No" to "APS" and give consideration to the alternate proposal suggested.

Yours truly

Norbert J. Murphy

Sun City West, AZ 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/14
Emailed to the Phoenix office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 7/14/2011

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