

SW-01303A-09-0343
W-01303A-09-0343

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 97094

Date: 7/19/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Michael Last: Herndon

Account Name: Michael Herndon

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Litchfield Park

CBR: [REDACTED]

State: AZ Zip: 85340

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Arizona Corporation Commission
DOCKETED

Nature of Complaint:

JUL 19 2011

Arizona American Water Company

Docket No. W-01303A-10-0448

DOCKETED BY [Signature]

Docket No. ^{SW} ~~W~~-01303A-09-0343

The Arizona-American Water Company is requesting to increase our average monthly water bill by over 82.89% approximately \$25.13 more a month or 137.4% with the sewer charge. This proposed rate increase is extreme and the Russel Ranch Phase II area of Litchfield Park is already paying higher rate in the geographic area. As a customer we have not seen the proposed rate notice from the utility provider, we were notified by our local HOA. There is no explanation as to why, how the additional funds will benefit us as customers and what these additional funds will provide. As customers we are given no other options but to accept the rate increase, if approved? We have no other utility providers for sewer and water in the area. How is this for regulation? Looking forward to answers and a resolution.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/19 -- opinion entered into database and will be docketed in SW-01303A-09-0343

will also docket in W-01303A-10-0448

End of Comments

AZ CORP COMMISSION
DOCKET CONTROL

CLOSED
2011 JUL 19 1 P 3:10
RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 7/19/2011

Opinion No. 2011 - 97094

[REDACTED]

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