

W-01303A-09-0343
SW-01303A-09-0343

ORIGINAL



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Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf>

Step 2

RESET FORM

YOUR NAME Mitchel Dukatt	DATE July 4, 2011
ADDRESS	PHONE (HOME)
CITY, STATE, ZIP Litchfield Park, AZ 85340	CELL PHONE W-01303A-09-0343
DOCKET YOU WISH TO COMMENT ON: Sewer rate increase request	DOCKET NUMBER SW-01303A-09-0343
CASE OR UTILITY NAME Arizona American Water Co.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
E-MAIL ADDRESS mcdukatt@yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

Arizona Corporation Commission
DOCKETED
JUL 13 2011

DOCKETED BY 

Please see attached comments on this. Thank you.

RECEIVED
2011 JUL 13 11:51
AZ CORP COMMISSION
DOCKET CONTROL

already filed in 18-0448

Commissioners: I wish to comment on the above request by Arizona American Water to raise my sewer rates by MORE than DOUBLE. This is an outrageous request for any company to make especially during hard economic times. Imagine if you were told that gasoline was going to more than double overnight or your car or house payment? How would you feel? As if you were being ripped off and stolen from. Any company that wants to change rates on its product that much is either trying to gouge the public OR not running their company in an efficient manner.

I would ask that before you consider ANY rate increase for this company that you please analyze a few things with them:

- 1) Are they doing ANY kind of advertising anywhere? For a utility company this is a huge waste of money as people do not have a choice. They do not need to spend even one cent on advertising.
- 2) Are they running the company in an efficient manner, meaning do they have too many employees or expensive corporate offices or are they PUBLICLY HELD with a stock holder base. Could this rate hike be only to get more money for stockholders or management?

The main key to my complaint though is that we are paying enough for all our utilities. If you compare our rates to the city of Phoenix or some other municipal rates we are probably much higher. In my case I personally only have a very small section of grass at my home, a drip system for plants and I even take shortened showers by turning off the water when not in rinse mode. We never use water to clean a sidewalk, only brooms. We do minimal laundry and make sure we have a full load yet my water and sewer bill every month is usually larger than my electric bill for a 3,000 SF home. This is just not right.

Raising my water rates by almost 83% and my sewer rates by over 137% is pathetic and outrageous. Please reign in these companies and do the right thing for the consumer. Thank you very much for your time on this.