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ARIZONA CORPORATION COMMISSION

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Memo

Arizona Corporation Commission
DOCKETED

JUL 11 2011

DOCKETED BY

To: Arizona Corporation Commission, Docket Control
From: Office of Commissioner Brenda Burns
CC:
Date: July 8, 2011
Re: Southwest Gas; Docket #G-01551A-10-0458

Commissioner Burns' office has received more than 100 computer generated email communications from Sun City residents advocating against Southwest Gas's position in the above referenced case.

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**ARIZONA CORPORATION
COMMISSION**

July 8, 2011

RE: Southwest Gas rate case; Docket #G-01551A-10-0458

Thank you for your email expressing your concerns about the Southwest Gas rate case pending before the Corporation Commission (ACC). You can track the case's activity and progress by visiting the Commission's e-Docket website, <http://edocket.azcc.gov/edocket/> and entering the docket number that is referenced above.

Commissioner Burns will monitor the case, throughout its lengthy process, before it gets to all of the commissioners for a vote. Commissioner Burns feels it is important to hear from customers as well as regulated utilities in order to help her in her full consideration of the case to make a final determination of its outcome. She will ask pertinent questions so that she may make a decision based on the case's merits.

The rate case process involves a public hearing followed by an administrative law judge issuing a Recommended Opinion and Order (ROO) to the commissioners. The case's interveners, including the Residential Utility Consumer Office (RUCO) and the Southwest Energy Efficiency Project (SWEEP), are currently attempting settlement negotiations with the ACC's Utilities Division staff and the Southwest Gas company.

In response to a request from the Sun City Recreation Center, Commissioner Burns is asking her colleagues to join her in planning an opportunity for a Public Comment session to be held in Sun City in the coming months. In addition, Commissioner Burns recently offered the following suggestions to those who want to be more involved: file with the ACC to be a party intervener and/or file letters and other information to the case docket.

Once the ROO has been issued, the case will be presented to the commissioners at an open meeting for an ultimate decision. If there is a settlement agreement, the commissioners could review it by October.

Please be aware that this document, and all correspondence related to the case, will be docketed.

Thank you again for taking the time to be a part of this important process.

Sincerely,

A handwritten signature in black ink, appearing to read "T. F. Galvin".

Thomas Galvin
The Policy Advisor to Commissioner Brenda Burns