

G-01551A-10-0458

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 96360

Date: 6/30/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Charles J Last: Kratzenberg

Account Name: Charles J Kratzenberg

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City

CBR: [REDACTED]

State: AZ Zip: 85373

is: E-Mail

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Cody McDermott

Contact Phone: [REDACTED]

Nature of Complaint:

Southwest Gas seeks rate increase

As with the water case last year, there are two issues facing <?xml:namespace prefix = stl />Sun City in regards to Southwest Gas' rate case: increases in rates and decoupling. Both need you to take action today!

<?xml:namespace prefix = 0 />

According to Southwest Gas' application, the proposed increase would raise the current average monthly winter residential bill of \$58.10 by \$9.01 to \$67.11 or a 15.5% increase and the present average monthly summer residential bill of \$24.07 would increase by \$2.54 to \$26.61 or 10.55%. Even if Sun City residents do not have gas utility available in their homes, this proposed rate increase will greatly affect RCSC's operating expenses and therefore increase annual property assessments for Sun City. In addition to seeking a permanent increase in rates, Southwest Gas is also requesting approval of an "Energy Efficiency Enabling Provision," which is a general decoupling methodology that will allow Southwest Gas to collect, from its ratepayers, lost revenues attributable to declining sales due to conservation and energy efficiency programs. In simple terms, decoupling means that the actual utility revenues would track the utility company's projected revenue and should not increase or decrease with changes in sales, a subsidy of sorts to guarantee revenues to the utility company regardless of usage.

If you want to make a difference and help keep everyone's operating costs down in Sun City, here is what you must do: Write to the Arizona Corporate Commission, Consumer Services Section, 1200 W Washington St, Phoenix AZ 85007, providing the following information: your name, your address, your phone number, your email address, and the following:
CHARLES J KRATZENBERG

RECEIVED
2011 JUN 30 1 P 2:44
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

JUN 30 2011

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

SUN CITY AZ 85373 1730

Utility Name: Southwest Gas corporation

Docket Numbers: G-01551A-10- 458

Re: Rate Increase and Decoupling

9718 WEST COUNTRY CLUB DRIVE

And/or email and/or call each of the Commissioners as follo~ __~_

send to both email addresses.) | jllllllll' ~

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gpierce@azcc.gov 602-542-393 -

Sandra Kennedy kennedyY.:~web@azcc.gov and

skennedy@azcc.gov 602-542-3625

Paul Newman newman-web@azcc.gov and

pnewman@azcc.gov 602-542-3682

RObert Stump stump-web@azcc.gov and

bstump@azcc.gov .602-542"-3935

Brenda Burns burns-web@azcc.gov and

A request for a public hearing has been submitted to the Commissioners for October 2011. The exact dates has not yet been determined. A response has been received and the request for a public hearing in Sun City will be submitted at their next Board meeting.

WATER DECOUPLING

This issue is just starting to loom on the horizon. As information is obtained, it will be passed on to our residents. This proposition will increase water rates, in some cases drastically.

Sun City Home Owners Association

10401 W Coggins Dr

Sun City, AZ 85351

623-974-4718

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/30 -- opinion entered into database and will be docketed.

End of Comments

****CLOSED****

Date Completed: 6/30/2011

Opinion No. 2011 - 96360
