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AZ CORP COMMISSION  
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Arizona Corporation Commission  
DOCKETED

JUN 29 2011

DOCKETED BY

A handwritten signature in black ink, appearing to be 'DCH' or similar, written over a rectangular box.

June 23, 2011

To: Arizona Corporation Commission (ACC)

Subject: Proposed Rate Increase - Arizona-American Water Co.(AAW)  
Ref: Docket # W-01303A-10-0448

Dear Commissioners

I have tried to contact the ACC using the Public Comment Form provided on the website, however because of problems with the form I was not able to enter comments in the comment section or send the form via electronic mail.

I was not informed of the pending rate increase by AAW several months ago when it was applied for, and was only recently made aware of it through my homeowners association.

An increase of 80% is surely a joke. Thousands of people in the Agua Fria water district are going to see an increase in their water bill, yet only 2 homeowner associations have filed to intervene, this alone should raise a red flag that proper customer notification was not done.

When the Executive Director of Sun City Grand queried City of Surprise Council Members about the issue, they were not aware of it, and they also were not aware that the name of the water district that many of their homeowners were in was Agua Fria, This in itself is another clear indicator that proper notification of the water district name and the pending increase were not communicated to the citizens.

I have never been told or provided a map by AAW showing that my water district was the Agua Fria Water District, and therefore any communications or news articles that referenced an increase in the Agua Fria Water District would have alerted me that I would personally experience a rate increase.

There have been no notifications inviting me to a public meeting to hear from AAW on this issue. I strongly feel that public hearings are an absolute necessity on this issue.

Not only will this water rate increase raise my personal water bill approximately 80%/month, it will also raise the Sun City Grand association water bill by the same amount, which is close to a half a million dollars. As a homeowner in this association the potential exist for an increase in my annual assessment of \$50.00/year to cover this increase.

AAW built a \$62 million dollar water treatment plant (White Tank Water Treatment Plant) in anticipation of water needs of thousands of homes that have not been built, and as a result of the decline in the economy may not ever be built. In anticipation of future growth the ACC approved the building of this plant. The entire cost of this plant was to be paid for by water hook up fees from NEW customers and developers building new developments.

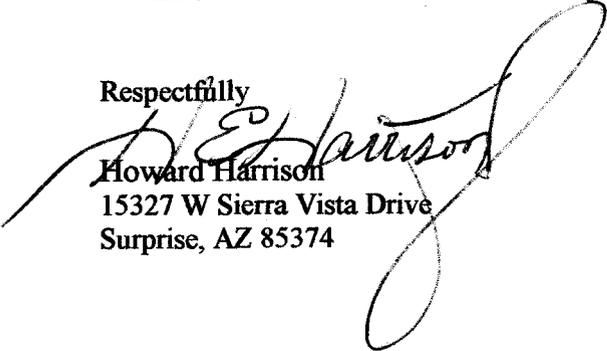
Since these developments have not been built AAW now has the gall to return to the ACC asking for an increase in existing customer fees in order to pay the loan because of their poor planning on the White Tank Mountain Water Plant.

AAW knew that development in the Agua Fria Water District had come to a halt, yet they proceeded and built the plant, they did not stop or even scale back construction. The result is a plant that was built to 100% capacity and is only operating at 11%.

Sun City Grand has been, up until the building of this plant, operating off of wells. Late last year AAW shut-down some of those wells, and now many of our residents are receiving their water from the White Tank Mountain plant. This has resulted in residents experiencing very hard water and the need to purchase water softeners - another added expense on a fixed income. I believe they did this to show the need for the plant and justify spreading the expense of building the plant over existing customers, when in reality the plant was built for future customers.

Since these new homes have not been built AAW is now looking for a "whole lot of suckers" to pay back the \$62 million dollar investment they signed onto as a result of greed and poor planning.

Respectfully



Howard Harrison  
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