

W. 02391A-10. 0218
W. 02391A-11. 0166

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez Phone: (520) 628-6550 Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2011 - 95687 Date: 6/9/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Victoria & Mark Last: Wolski

Account Name: Victoria & Mark Wolski Home: (000) 000-0000

Street: Work:

City: Kingman CBR:

State: AZ Zip: 86409 is:

Utility Company: Cerbat Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

****Docket No. W-02391-10-0218 & W-02391-11-0166****

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

Victoria Gonzales - Wolski

Kingman, AZ 86409

To The Arizona Corporation Commission:

I am writing you in regards Docket W-02391-10-0218 & W-02391-11-0166, because I believe it will impose an undue hardship on my family and my fellow citizens. I have had my hours cut at work and my husband is employed. My property taxes have continued to rise while my property value continues to go down. I am paying by a conservative estimate between 10-30% more for food and gas prices continue to rise. Simply put we can't take any more!!! Cerbat Water Company made a fortune from their business and it was they who did not reinvest in their company or equipment. It is unfair to ask the customers to pay for their mistakes. My water meter hasn't worked for the last six years, is that my fault? When their pipes broke was it my fault that they hadn't inspected them and hadn't bought the equipment to maintain them? They have already won in Decision No. 72385 an additional \$12.52 a month which may not seem a lot to you but is a substantial amount to us. Please no more!! I ask at the very least that this decision be put aside until the American economy has improved enough that we can absorb the increased cost.

Thank you for listening:
Victoria and mark Wolski
End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

JUN 29 2011

DOCKETED BY

RECEIVED
2011 JUN 29 11:52
AZ CORP COMMISSION
DOCKET CONTROL

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Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 6/9/2011

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