

G-01551A-10-0458

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 96233

Date: 6/28/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Nancy L. Last: Laska

Account Name: Nancy L. Laska

Home:

Street:

Work:

City: Sun City

CBR: s

State: AZ Zip: 85351

is: E-Mail

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*Docket Number: G-01551A-10-0458\*\*\*  
\*\*\*RATE INCREASE AND DECOUPLING OPPOSED\*\*\*

From: Nan [mailto:su  
Sent: Tuesday, June 28, 2011 1:35 PM  
To: Utilities Div - Mailbox

Subject: Southwest Gas Increase

Nancy L. Laska  
Sun City, Arizona 85351  
Tuesday, June 28, 2011

Arizona Corporate Commission  
Consumer Services Section  
1200 W. Washington St.  
Phoenix, Arizona 85007

Utility Name Southwest Gas Corporation  
Docket Number: G-01551A-10-0458  
Re: Rate Increase and Decoupling

To Whom It May Concern:

My name is Nancy L. Laska I live at

Arizona Corporation Commission  
DOCKETED

JUN 29 2011

DOCKETED BY

RECEIVED  
2011 JUN 29 11:53  
AZ CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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I am writing because again another utility Co is asking for a raise. First we are asked to do things to our house so we can cut down on consumption and then when we spend additional money to try and cut our consumption the utility companies need more money because we are not using enough (gas).

I am a single woman living on S.S. and have not been give a cost of living raise in over (2) years. We have been told the cost of living has not gone up that is the reason for no increase yet every time I go to the grocery store, I find I am spending more and more money on the same groceries, The electric co. requested a raise and the water got a raise and now the gas company want more money.

I am asking that you look and what the utilities want and respectfully decline there request on the grounds that they are being unreasonable. They are asking for LOST REVENUES ATTRIBUTABLE TO DECLINING SALES DO TO CONSERVATION AND ENERGY EFFICIENCY PROGRAMS.

Now I ask you, Is this Fare?

What if the groceries starting charging everyone \$5.00 on there bill just because people started cutting down on buying food. And this charge is because they were loosing revenues due to declining sales.

Or you had to pay a surge charge on your hair cuts because you didn't get a hair cut every 6 weeks, saying it is because we are loosing revenues to declining sales.

Just as unfair as what SOUTHWEST GAS is asking for.

Thank you for reading,  
Nancy Laska  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control  
\*End of Comments\*

Date Completed: 6/28/2011

Opinion No. 2011 - 96233

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