

W-02500A-10-0382

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez      Phone: (      Fax: (52

Priority: Respond Within Five Days

Opinion      No. 2011 - 95788      Date: 6/14/2011

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

RECEIVED  
2011 JUN 24 1 P 3: 50  
AZ CORP COMMISSION  
DOCKET CONTROL

Complaint By:      First: Debra      Last: Quick

Account Name:      Debra Quick      Home: (

Street:           Work:

City:      Tucson      CBR:

State:      AZ      Zip:      is:

Utility Company:      Goodman Water Company  
Division:      Water      Arizona Corporation Commission

Contact Name:      ..      Contact Phone:

Nature of Complaint:      JUN 24 2011

Docket No. W-02500A-10-0382

Judge Rodda

DOCKETED BY

My neighbors are not exaggerating; the water rates here gave gone through the roof. If this new rate hike goes into place the water will soon be higher than the electric bill in the summer for most of us.

Water is a commodity that we cannot live with out. It is a necessity to our quality of life and to life itself.

Goodman Water over-built the water tanks and pumps needed for this property far in excess to the forecasted number of customers, and now want the residents to pay for the over built facilities. It was designed for a retail center which was never built, and 1000 or more homes.

This is why Goodman has raised rates over the past years in Eagle Crest, now well in excess of the bills in nearby Saddlebrook who uses Lago del Oro, and other areas of Catalina who are served by Tucson water.

The increased charges have forced people to leave. As more or out neighbors consider just how high these water bills may go they will leave. This community is publicly known now as undesirable place to live because water is so expensive.

People are trying to move out but can sell their homes due to market conditions and the general knowledge amongst realtors that Goodman Water is over charging and rates are expected to go 50% higher. Residents who remain will have to give up watering their yards, which will make the community of Eagle Crest a truly undesirable place to live.

The future of Eagle Crest is ridding on the decisions made today in this court, and by the ACC commissioner's ruling.

**ARIZONA CORPORATION COMMISSION**  
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It will either make it possible for this community to continue, or it will kill the real estate values and force every one to flee.

This all can be prevented if another larger water supplier is given the opportunity to take over our water pumping system. Goodman Water has proven that they are inexperienced as a water supplier, and are now at the point of ruining this community.

Debra Quick

\*End of Complaint\*

**Utilities' Response:**

NA

\*End of Response\*

**Investigator's Comments and Disposition:**

6/14

Emailed to Phoenix office for docketing. FILE CLOSED.

\*End of Comments\*

**Date Completed: 6/14/2011**

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