

W-02353 A-10-0242

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 95982

Date: 6/23/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Walt & Gail Last: Woodrow

Account Name: Walt & Gail Woodrow

Home: (000) 000-0000

Street:

Work:

City: Florence

CBR:

State: AZ Zip: 85132

is:

Utility Company: Park Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPINION OPPOSED:
*****DOCKET NO. W-023A-10-0242*****

Arizona Corporation Commission
DOCKETED

JUN 23 2011

Arizona Corporation Commission
1200 Washington Street
Phoenix, Arizona 85007

June 18, 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2011 JUN 23 1 P 2:06

RECEIVED

Re: docket No. W-023A-10-0242

This letter address concerns for proposed rate increase by Park Water Company. In a word, this proposed rate increase in OUTRAGES! The proposed increase from between 32.1 percent to a possible 46.1 percent if far beyond and above a reasonable rate increase.

Many Park Water customers are senior citizens, as we are, and are now in our second year without a cost of living raise with not even a hope for a raise in the near horizon. Also, there are widows and widowers and low income among these customers. Most of us are now facing costs adjustment in every aspect and are constantly making adjustments to balance our budgets.

In the fall of 2003, Park Water requested a rate increase due to hauling of water expense. Which resulted in water brought in that was unfit for human consumption. While paying this charge, as customers, we still had to go buy our own drinking water.

In February 2004, Park Water requested a rate in crease of 35 percent.

In September 2009 a surcharge of \$24.48 per month was requested for deepening well and improvements. Which resulted a one year charge of \$12.00 per month which ended December 2010.

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In January 2011 a surcharge of 7.5 percent or \$9.75 per month was put in place. Now per notice received June 13th, 2011 a requested again for a recommended rate increase of 32.1%. Where is the end of all of this?

If Park Water Company is considered a public utility, we would like to see a quarterly P & L statement.

As customers of a public utility, we expect that your Commission will review Park Waters request and make a FAIR AND BALANCED decision on this and any or all of requests made by Park Water in the future.

Walt and Gail Woodrow

Florence, AZ 85132

CC: Park Water Company

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 6/23/2011

Opinion No. 2011 - 95982
