



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: [REDACTED]

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2011 - 95774

Date: 6/14/2011

Complaint Description: 08Z Rate Case Items - Other
N/A Not Applicable

Complaint By: First: Pam Last: Dixon

Account Name: Pam Dixon

Home: (000) 000-0000 Arizona Corporation Commission

Street: n/a

Work: DOCKETED

City: n/a

CBR: JUN 14 2011

State: AZ Zip: 00000

is:

Utility Company: Liberty Water-Black Mountain Sewer Corporation

DOCKETED BY [Signature]

Division: sewer

Contact Name: Linda Byrd

Contact Phone: (623) 935-9367

Nature of Complaint:

From: dixonpam@aol.com [REDACTED]
Sent: Monday, June 13, 2011 3:07 PM
To: Utilities Div - Mailbox; Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web
Subject: Decommissioning Liberty water treatment plant in Carefree, AZ

RECEIVED
2011 JUN 14 P 2:30
AZ CORPORATION COMMISSION
DOCKET CONTROL

Dear Sirs,

I'm writing to voice my concerns regarding the request that is being brought to you to force the decommissioning of the Liberty Water Co. sewer treatment plant on Boulders Dr. in Carefree, AZ.

I lived right next to the plant for a number of years just recently. Yes, there was an occasional odor which could easily - not cheaply - be remedied by attention to the matter; which Liberty did on and off. The real problem was that a number of owners were having difficulty selling their properties. All of these owners knew the plant was there & purchased anyway. Furthermore, decommissioning the plant will still not solve the problem of odors coming from the sewer covers. At certain times of the year there just are not enough owners in residence to keep the system flowing and odor free. So, getting rid of the plant may not solve the majority of the problem anyway.

My concern is that the entire Carefree community on the Liberty sewer system will now be facing larger monthly sewer bills because a couple of unhappy owners in the Boulders no longer want this plant in their backyard. The owners that live in the Boulders can well afford to pay higher monthly bills. I cannot, and neither can many of my neighbors. We are a 55+ community and many of us live on social security and/or small pensions. The amount we pay for the amount of waste we produce is already outrageous! I don't see why so many other Carefree residents will now have to pay to have our waste shipped a longer distance at what even Town of Carefree officials think will be at greater cost.

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If this decommissioning does go through, can you at least regulate that anyone not in the Boulders community be placed on a usage basis for our bills or have a reduced fee for services? If Boulders residents want the plant out - they should pick up the tab for the rest of us.

Long-Time Carefree Resident

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

From: Bradley Morton

Sent: Tuesday, June 14, 2011 7:55 AM

[REDACTED]

Subject: FW: Decommissioning Liberty Water treatment plant in Carefree, AZ

Your opinion has been received and docketed.

Regards

Brad Morton

Public Utilities Consumer Analyst II

[REDACTED]

End of Comments

Date Completed: 6/14/2011

Opinion No. 2011 - 95774
