

SW.04305A.09.0291

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2011 - 95633

Date: 6/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John Last: Smith

Account Name: John Smith

Home: (000) 000-0000

Street: na

Work:

City: San Manuel

CBR:

State: AZ Zip: 85631

is:

Utility Company: Coronado Utilities, Inc.

Division: Sewer-water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW-04305A-09-0291

Customer is not happy that he has to pay for a minimum monthly sewer fee despite the fact that his home is currently unoccupied. Customer believes that sewer fees should not be any different from the other public utility fees. If you are not home then you should not have to pay a fee for simply being hooked up to the system. Customer is not happy with how this tariff was set up by the Commissioners and staff for Coronado Utilities.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/07

Emailed to Phoenix for docketing. FILE CLOSED.

End of Comments

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DOCKET CONTROL

Date Completed: 6/7/2011

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Arizona Corporation Commission

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