

WS-20794A-11-0140

ORIGINAL



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ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 95703 Date: 6/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Sherri Last: Mehrvar

Account Name: Sherri Mehrvar Home:

Street: Work:

City: Banning CBR:

State: CA Zip: is:

Utility Company. D11-Emerald Springs, LLC

Division: Sewer

Contact Name: Contact Phone:

Nature of Complaint:
6/9/2011 Email Received - Opinion Opposed:

RE: Docket No. WS-20794A-11-0140

From: Sherri Mehrvar [mailto:]
Sent: Thursday, June 09, 2011 2:45 PM
To: taunt.linda@azdeq.gov; Nancy L Scott; manley.robert@azdeq.gov
Subject: Emerald Spring Sewer Service

Arizona Corporation Commission
DOCKETED
JUN 13 2011

DOCKETED BY [Signature]

RECEIVED
2011 JUN 13 P 3:56
AZ CORP COMMISSION
DOCKET CONTROL

I am a long time homeowner in the Emerald Springs community in Ehrenberg AZ. I own three homes in this community, two of which I rent out to permanent residents, the third is my home.

Our current Board is trying push through a change in the sewer service provider. We currently are using a plant D11 Emerald Springs, Mr. Henry Melendez put in at the homeowners request many years ago when Doyle Thompson, our provider then, shut down our sewer service because we would not let him and the renters from his trailer park use our private community boat launch and dock..

There are several issues the current Board has not taken into consideration and statements they have made that may be false.

Our Board states that Mr. Melendez is operating an illegal sewer service. Is that true? They want proof of legality through ADEQ and ACC. Have they requested this for Mr. Doyle Thompson's plant? What is the status of Mr. Doyle Thompson's plant? Will he be required to obtain the proper permits from ADEQ and ACC? If not, why not? Shouldn't we, as homeowners, be concerned with his status with your government agencies?

It is my understanding that Mr. Doyle Thompson is currently running about 6,000 gallons a day through his system. It is also my understanding that his system is either designed for or authorized to process 10,000 gallons a day. Is this true? What would happen if he went over this limit? At Emerald Springs we have gone as

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

high as 6,000 gallons I believe. Would Mr. Thompson then be required to put in additional equipment? Could those costs be passed on to us? How would we, or your entities, know if he exceeded his limit? It is my understanding he does not have a flow meter. Does he?

Mr. Melendez was in the process of obtaining ACC permits, etc. when the current Board advised him that effective July 1, 2011 his services would no longer be needed. None of the current Board members have had any previous dealings with Mr. Doyle Thompson as some others of us have. Does Mr. Thompson have your government agencies permits? If not, how can we allow him to be our provider?

I am concerned with what would happen to our sewer services if Mr. Thompson were put in prison. There was a DEA and FBI raid on his home and his trailer park. Several of his residents and either he himself or his wife was arrested. If he were sent to prison would we have to find another provider?

These are some of the issues that we are facing and the Board wants to make Mr. Thompson our provider without these answers and in just a few short weeks. What can we as concerned homeowners do?

Sherri Mehrvar

Banning, CA 92220

*End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 6/10/2011

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