

SW-02361A-08-0609

ORIGINAL



0000126263

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 95691

Date: 6/9/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Virgina Last: Pringle

Account Name: Virgina Pringle

Home: (000) 000-0000

Street:

Work:

City: Scottsdale

CBR:

State: AZ Zip: 85262

is:

Utility Company: Liberty Water-Black Mountain Sewer Corporation

Division: sewer

Contact Name: L

Contact Phone:

Nature of Complaint:

\*\*\*Docket No. SW-02361A-08-0609\*\*\*  
De-commissioning the Boulders WWTP

Arizona Corporation Commission  
1200 West Washington St  
Phoenix, AZ 85007

Arizona Corporation Commission  
**DOCKETED**

JUN 10 2011

June 6, 2011

Re: Black Mountain Sewer Corporation  
Docket No: SW-02361A-08-0609  
De-commissioning the Boulders WWTP

DOCKETED BY

AZ CORP COMMISSION  
DOCKET CONTROL

2011 JUN 10 P 3:35

RECEIVED

Dear Sir,

I support de-commissioning the Black Mountain Sewer Processing Plant located in the middle of our residential neighborhood. I recognize the value of de-commissioning this sewer Processing plant and if there is a cost, it would be modest. We believe it would be a wise investment for the future.

I live down the line from the treatment plant and every morning as we brush our teeth we are awakened by a nauseating odor of sewer fumes. I have tried everything with and without the help of our plumber to rid us of this disgusting morning ritual even to the point of dismantling the sinks and totally cleaning out the line. Until this plant is removed or we leave this house, we appear to be stuck with it.

I have been to many third world countries and this bathroom odor is worse than any bathrooms I have stayed in.

Please consider this as you make your decision. We moved to Arizona to smell the wonderful desert air and

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

listen to the wild life, not the constant movement of trucks to and from the plant and to hold our noses as we walk the neighborhood in the morning.

Sincerely,  
Virginia Prinale

Scottsdale AZ 85262  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

Date Completed: 6/10/2011

Opinion No. 2011 - 95691

---

SW-02361A-08-0609

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 95688

Date: 6/9/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Edward & Francesca Beach

Account Name: Edward & Francesca Beach

Home: (000) 000-0000

Street:

Work:

City: Scottsdale

CBR:

State: AZ Zip: 85266

is:

Utility Company: Liberty Water-Black Mountain Sewer Corporation

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\* Docket No. SW-02361A-08-0609\*\*\*  
Decommissioning the Boulders WWTP

Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007-2927

June 7, 2011

Re: Black Mountain Sewer Corporation  
Docket No. SW-02361A-08-0609  
Decommissioning the Boulders WWTP

Dear Commissioners,

We are Arizona residents living in the Boulders Community for more than 16 years. We feel compelled to write this letter for two reasons.

First, we continue to support the Closure Agreement between the BMSC, and the BHOA and Decision #71865.

Second, we want to bring to your attention the increased odor problem. While odors have always emanated from this plant, recently the stench has become more pervasive and constant to the extent that our sleep, outdoor activities and lifestyle have been adversely affected.

We urge you to expedite the decommissioning of the Boulders WWTP.

We want to thank the Commissioners for their consideration in this matter.

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Sincerely,  
Edward and Francesca Beach

Scottsdale, AZ 85266  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

Date Completed: 6/9/2011

Opinion No. 2011 - 95688

---