

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 95663

Date: 6/8/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Kali Last: Schroeder

Account Name: Kali Schroeder Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR: I

State: AZ Zip: n/a is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone: (602) 250-2280

Nature of Complaint:

6/8/11 -- rec'd following email from customer:

NO. NO. NO. NO. NO.

APS already has horrible fees. When I lived in Prescott, I was charged \$70 a month extra for a transportation fee! I never had a bill less than \$100 even though I had no AC and used less than \$20 of electricity a month. APS already rips their customers off. The last thing they need is to impose another rate increase! It's absolutely ridiculous!

NO MORE RATE INCREASES!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/8 -- Opinion docketed.

End of Comments

Arizona Corporation Commission
DOCKETED

JUN 10 2011

DOCKETED BY

****CLOSED****

Date Completed: 6/8/2011

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AZ CORP COMMISSION
DOCKET CONTROL