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Trisha A. Morgan

From: Ruth Langmeier [REDACTED]
Sent: Wednesday, June 01, 2011 11:44 AM
To: Stump-Web
Subject: Proposed APS decoupling rate structure



As an APS retail customer who has seen our rates increase almost annually the past 5 or so years, I find APS' proposal to decouple rates just another end run to penalize those of us who have consistently conserved energy usage with the aim of reducing our costs. We have seen an increase in our electric bill within the past year from \$ 99 budget pay to \$ 164, with no increase in kilowatt usage. Nor, have we received an adequate explanation of this increase.

APS' desire to decouple is not motivated by serving their essentially captive customer base, but rather by the wish to maintain revenue streams without having to really earn them. Every retail business would love to have a guaranteed revenue, but they have competition.

As a senior citizen with a fixed income, I find APS' approach unconscionable. Nowhere do I hear from APS where they have implemented cost savings of their own that are really meaningful. Lots of spin, but no real efforts.

As our guardians of the public interest for utilities, we look for you to review this proposal with a fair, practical and keen eye towards it's long term effect on Arizona customers.

Arizona Corporation Commission
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